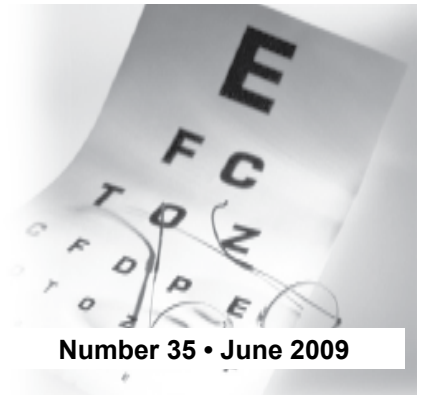


# the optical Benefact



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A BULLETIN FOR OPTICAL PROVIDERS FROM ALBERTA BLUE CROSS

## Optical Assistance for Seniors Program benefits update

Eligibility for the Optical Assistance for Seniors Program is based on income and is reviewed each July by Alberta Seniors and Community Supports (ASCS). Seniors with incomes that fall within the program threshold may have coverage for eligible services provided under the program. However, seniors must apply for the Optical Assistance for Seniors Program—they are not automatically enrolled in the program.

Effective July 1, 2009 there may be changes to the coverage levels of your patients who are covered by the program. Your office can confirm eligibility and coverage levels for your patients by using our electronic submission service.

It is important to note that payment will be based on eligibility and the coverage levels in effect on the date the services are provided. If coverage has changed since a predetermination was completed, payment will be made according to current coverage levels and not based on the prior predetermination.

In order to prevent problems with electronic claim submission for those seniors covered under the Optical Assistance for Seniors Program, your patient's personal information (Personal Health Number (PHN) and birth date) must be identical in your system and on file with ASCS. It's advisable to have your patients contact ASCS to ensure their information is correct and updated.

### Enter claims correctly

When entering claims for the Optical Assistance for Seniors Program, please enter the information properly and ensure the correct personal information is entered. In the event that the information provided by the patient does not match our records, please instruct the patient to contact ASCS. Once the information is corrected, you may submit the claim electronically.



For more information, please contact your  
Optical Claims representative at:

**780-498-8083** (Edmonton and area)  
**1-800-588-1195** (Toll free)



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