

# A NOTICE FOR OPTICAL SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

MAY 2020



Alberta Blue Cross has introduced new codes that can be used for billing GNWT products on the E-Optical portal. The codes are effective May 24, 2020. Here, we provide more information on the codes and how they should be used.

## FRAMES FOR HIGH INDEX PRESCRIPTIONS

Please use the new '100570 - Frames - High Index' code in conjunction with one of the high index lenses codes when an individual with a high index prescription requires glasses.

## ADDITIONAL GLASSES REQUIRED DUE THE PATIENT'S INABILITY TO ADAPT TO BIFOCALS

If the GNWT member is unable to adapt to bifocals and needs both distance and reading glasses, the second pair of glasses that are dispensed should not be billed in an itemized format (for example, high index lenses and high index frames), rather, one of the codes below should be used:

**100571 - Add Pair-Distance Glasses-Single Lenses**

**100572 - Add Pair-Distance Glasses-High Index Single Lens**

**100573 - Add Pair-Reading Glasses-Single Lenses**

**100574 - Add Pair-Reading Glasses-High Index Single Lenses**

Please note that if any high index codes are being used, but the patient's prescription does not meet the high index criteria\*, the claim will be rejected.

\*To be eligible for high index glasses, the patient's prescription must indicate (in at least one eye) that a correction of  $\pm 7.00$  or greater is required in one of the meridians.

---

*Example one: Patient requires high index, single-vision glasses.*

Provider should bill Alberta Blue Cross for the following:

**'100570 - Frames - High Index' and '10155 - Single Lenses - High Index'.**

*Example two: Patient requires high index bifocal glasses.*

Provider should bill Alberta Blue Cross for the following:

**'100570 - Frames - High Index' and '10160 - Bifocal Lenses - High Index'.**

*Example three: Patient cannot adapt to bifocals. They require both reading and distance glasses.*

The provider should bill Alberta Blue Cross for the first pair of glasses (doesn't matter which) using one of the following combinations:

**'100570 - Frames - High Index' and '10155 - Single Lenses - High Index' OR**

**'10167 - Frames' and '100238- Single lenses'**

The provider should then bill Alberta Blue Cross for the second pair of glasses using one of the following products:

**'100571 - Add Pair-Distance Glasses-Single Lenses'**

**'100572 - Add Pair-Distance Glasses-High Index Single Lens'**

**'100573 - Add Pair-Reading Glasses-Single Lenses'**

**'100574 - Add Pair-Reading Glasses-High Index Single Lenses'**



For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Provider Services contact centre representative at:

- **780-498-8083** (Edmonton and area)
- **1-800-588-1195** (toll free)
- **healthinq@ab.bluecross.ca**