

Alberta Blue Cross launches new paperless provider web site on November 14

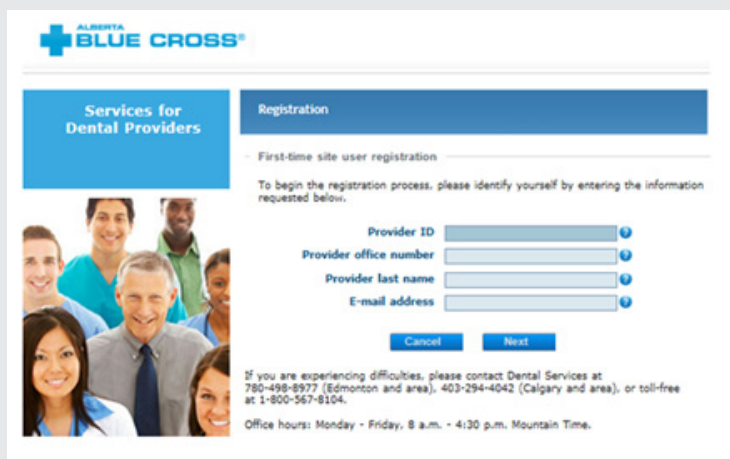
On November 14, visit <https://www.ab.bluecross.ca/providers/provider-dental-home.php> to self register for our new provider web site.

Your office must be signed up for direct deposit. If you have not already done so, please complete the direct deposit application form and return it to Alberta Blue Cross.

In addition, your current email address is required to complete the self registration steps. Please ensure you have notified us if your email has recently changed, or if you have not previously submitted one.

The web site will allow you to view, save or print

- reported claim statements,
- reported predeterminations and orthodontic treatment plan evaluations,
- all claim statements that have been previously not printed, and
- predeterminations under \$800.



ALBERTA BLUE CROSS®

Services for Dental Providers

Registration

First-time site user registration

To begin the registration process, please identify yourself by entering the information requested below.

Provider ID

Provider office number

Provider last name

E-mail address


Cancel Next

If you are experiencing difficulties, please contact Dental Services at: 780-498-8977 (Edmonton and area), 403-294-4042 (Calgary and area), or toll-free at 1-800-567-8104.


Office hours: Monday - Friday, 8 a.m. - 4:30 p.m. Mountain Time.



Dental provider web site user guide



<https://www.ab.bluecross.ca/providers/provider-dental-home.php>



For detailed instructions on how to self register, visit <https://www.ab.bluecross.ca/providers/provider-dental-home.php> to view the user guide.

The new web site will contain valuable information for dental providers including Benefact newsletters, claiming tips, community news and other updates from Alberta Blue Cross.

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Benefacts are going green

We will begin emailing out Benefact newsletters in the near future, so please ensure we have an email address on file for your office. Alternatively, you can visit our web site regularly to see what's new.



When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Dental Services call centre representative at:

780-498-8977 (Edmonton and area) • **403-294-4042** (Calgary and area)
1-800-567-8104 (toll free)

Support is available Monday to Friday from 8 a.m. to 4:30 p.m.



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