



Dental Benefact

A BULLETIN FOR DENTAL SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Number 104 • December 2017

Alberta Blue Cross to administer dental benefits for SunHills Mining

We are pleased to announce that effective January 1, 2018, Alberta Blue Cross will administer all dental benefits for the employees of SunHills Mining.

New identification cards

Participants in the SunHills Mining dental plan will be provided with Alberta Blue Cross ID cards. Claims may be submitted electronically to Alberta Blue Cross via CDAnet, carrier code 000090.

Claims for dental services

Any claims for dental services incurred prior to January 1, 2018 should be submitted to the patient's current benefit carrier. Any claims for service dates on or after January 1, 2018 can be submitted to Alberta Blue Cross.

Predeterminations and coverage inquiries

For extensive and major dentistry or orthodontic treatments in progress, please send Alberta Blue Cross a copy of the approved predetermination with the first claim you submit for this treatment. Treatment plans approved prior to January 1, 2018 will continue to be honoured if they are within the validation period (120 days). All existing dollar maximums will continue to apply. As of January 1, 2018, we encourage the use of CDAnet for predeterminations.



When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Dental Services call centre representative at:

780-498-8977 (Edmonton and area) • **403-294-4042** (Calgary and area)

1-800-567-8104 (toll free)

Support is available Monday to Friday from 8 a.m. to 4:30 p.m.



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