



# Dental Benefact

A BULLETIN FOR DENTAL SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Number 105 • December 2017

## 2018 fee guides available on our web site by December 29

Effective January 1, 2018, Alberta Blue Cross will update the rates of payment for dental claims of plans which reference the Alberta Blue Cross Dental Schedule (ABCDS) and plans that pay for dental services according to Alberta Blue Cross Usual and Customary (U&C) dental fees.

### U&C now aligns with the Alberta Dental Association and College (ADA&C) fee guide.

Our U&C dental plan will now reference the ADA&C guide as its basis of payment for dental claims. Our U&C guide is designed to be an indication of fees accepted by most dental offices across Alberta and we hope that the ADA&C guide will reflect a new standard for dental billing.

To view or find out more about the ADA&C guide, visit the [ADA&C website](#).

### ABCDS rates updated for 2018

The ABCDS provides our members with a reasonable basis for the payment of dental claims that helps keep their dental plan rates affordable. The Dental Schedule is reviewed each year to ensure that our plan remains viable and affordable. This year, we also adjusted the ABCDS within major categories to reduce the difference between the ABCDS and the new suggested ADA&C dental fee guide for many common dental procedures including standard recall exams.



### ABCDS guide available online

The ABCDS will be available on our [provider website](#).

If you are a specialist office and would like a copy of the ABCDS for specialists, please contact Alberta Blue Cross Dental Provider Services at 780-498-8889 (Edmonton and area), 403-294-4043 (Calgary and area) or 1-888-258-5465 (toll free).

## When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Dental Services call centre representative at:

**780-498-8977** (Edmonton and area) • **403-294-4042** (Calgary and area)

**1-800-567-8104** (toll free)

Support is available Monday to Friday from 8 a.m. to 4:30 p.m.



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