



Important information regarding the Dental Assistance for Seniors Program (Group 101)

The Government of Alberta has provided direction that the administration for the Dental Assistance for Seniors Program (DASP) will be transitioning from Alberta Blue Cross to the Alberta Dental Service Corporation (ADSC) as of July 1, 2015. As part of the transition, Alberta Blue Cross will continue to process all paper and electronic DASP claims and pre-determinations until **Tuesday, June 30, 2015**.

- Based on Government direction, **any claims and pre-determinations submitted to Alberta Blue Cross after June 30, regardless of service date, will be rejected and will need to be resubmitted to ADSC.**
- As of July 1, please direct **all** DASP related inquiries to ADSC at **1-800-232-1997**. Please note that Alberta Blue Cross has provided ADSC with patient claiming information in order to support inquiries.
- Alberta Blue Cross will make every effort to process all paper claims received before the deadline; any paper claims we are unable to process before the deadline will be forwarded on to ADSC for processing.

Alberta Blue Cross is committed to working with and supporting dental providers through the transition period. We will continue to answer any inquiries you or your patients might have regarding the DASP until June 30. As of July 1, based on government direction, all inquiries must be directed to ADSC. This transition does not affect any other government programs administered by Alberta Blue Cross.

Thank you for your cooperation as we facilitate this transition on behalf of the Government of Alberta.



When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Dental Services call centre representative at:

780-498-8977 (Edmonton and area)

403-294-4042 (Calgary and area)

1-800-567-8104 (toll free)