

# the dental Benefact

Number 71 • June 2010

A BULLETIN FOR DENTAL SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

## Dental Assistance for Seniors program benefits update

Eligibility for the Dental Assistance for Seniors program is based on income and is reviewed each July by Alberta Seniors and Community Supports.

Seniors with incomes that fall within the program threshold may have coverage—ranging from 10 per cent up to the maximum amount—for eligible services provided under the program.

Effective July 1, 2010, there may be changes to the coverage levels of your patients who are covered by the program. Your office can confirm eligibility and coverage levels for your patients by using either our telephone information system ADVISER, CDAnet or DACnet.

It is important to note that payment will be based on eligibility and the coverage levels in effect on the date the services are provided. If coverage has changed since a pre-determination was completed, payment will be made according to current coverage levels and not based on the prior pre-determination.

## Important information for independent claims submissions by hygienists

All claims with service dates of December 1, 2009 or later, claimed independently by hygienists must be submitted using procedure codes from the unique *Canadian Dental Hygienist Association National List of Service Codes*. This includes all paper and ADVISER transactions. If claims are received using the *Canadian Dental Association Uniform System of Coding and List of Services* procedure codes for services rendered December 1 or later, they will be rejected and you will receive a request to resubmit with the current valid codes. Please avoid this delay in payment to you and your patients by submitting with the correct procedure codes.

### When you have questions:

For assistance with dental benefit or claim inquiries, please contact an Alberta Blue Cross Dental Services Call Centre Representative at:

**780-498-8977** (Edmonton and area)

**403-294-4042** (Calgary and area)

**1-800-567-8104** (toll free)

Support is available from 8 a.m. to 4:30 p.m. Monday to Friday.



®The Blue Cross symbol and name are registered marks of the Canadian Association of Blue Cross Plans, an association of independent Blue Cross plans. Licensed to ABC Benefits Corporation for use in operating the Alberta Blue Cross Plan. ABC 82052b71 (2010/06)