Benefact Benefact



A BULLETIN FOR DENTAL SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Alberta Blue Cross to administer dental benefits for the Alberta Retired Teachers Association (ARTA)

We are pleased to announce that effective Tuesday, Jan. 1, 2013, Alberta Blue Cross will administer all dental benefits on behalf of members of the Alberta Retired Teachers Association (ARTA) through their plan administrator, Alberta School Employee Benefit Plan (ASEBP).

New ID cards

New ID cards will be issued to ARTA members bearing ASEBP group number 19930. (A sample of the card is shown on this Dental Benefact.)

Please use the plan member's unique ARTA ID number and group number (Group 19930) that appears on each ARTA ID card when submitting claims. Claims may be submitted electronically to Alberta Blue Cross via CDAnet and DACnet.

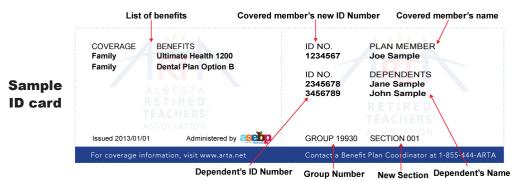
Predeterminations

For extensive dental treatments already in progress, please send Alberta Blue Cross a copy of the patient's predetermination along with the first claim you submit. Treatment plans approved prior to Jan. 1, 2013, will continue to be honoured if they are within the validation period.

If radiographs are required for predeterminations, a paper treatment plan must be submitted to Alberta Blue Cross.

ARTA member inquiries

Patients who have questions about their ARTA benefits or claims should contact ASEBP directly. As the plan's administrator, only ASEBP is able to answer plan members' questions about specific plan benefits and claim adjudication results.



Dental office inquiries

If you have questions about claim payments for services you have provided to ARTA plan members, please contact Alberta Blue Cross Dental Services at:

780-498-8977 (Edmonton and area) 403-294-4042 (Calgary and area)

1-800-567-8104 (toll free)

Support is available Monday to Friday from 8 a.m. to 4:30 p.m.



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