



## Introducing online claim submission for psychology services claims



**Alberta Blue Cross is pleased to announce that as of July 4, 2016, we will introduce online claim submission capabilities for plans that include psychology services as a benefit.**

**This new service will be delivered through our easy-to-use secure web site and will be available at no cost to registered psychologists and social workers across Alberta.**

With online claim submission, you have the convenience of direct billing for eligible services for your patients with Alberta Blue Cross coverage and those with benefits through the Alberta School Employee Benefit Plan (ASEBP). This means your patients no longer need to pay out-of-pocket for the portion covered by their plans but they will still be responsible for any co-pay or deductible amounts.

Online claim submission provides a number of advantages to both your office and your patients.

- Submit claims quickly through an easy-to-use secure web site.
- Build your customer base.
- Provide greater convenience for your patients.
- Receive prompt payment.
- Verify patient eligibility instantly.
- Save money for your business.

To advise our plan members of the availability of online claiming for eligible psychology services claims, we will be informing Alberta Blue Cross employer group plan sponsors, individual health plan members, plan members with benefits through ASEBP and government-sponsored plan members through our customer newsletters and other communication mediums. The names of providers participating in online claim submission will be listed on our web site and will also be available through our Customer Services department.

Please watch for the invitation to register package coming to you in June.

*Alberta Blue Cross provides online billing to dental offices, pharmacies, optical providers, chiropractors, massage therapy providers and physiotherapists.*

*We are excited to be able to now extend this same service to psychologists and social workers.*

We look forward to providing your office with the ability to submit claims online.

If you have any questions, please call Alberta Blue Cross Provider Services toll free at 1-800-588-1195.

