



Alberta Blue Cross to administer medical supplies and equipment claims for Government of the Northwest Territories clients

Effective Thursday, March 1, 2012, Alberta Blue Cross will administer all medical supplies and equipment claims for clients under the Seniors and Specified Disease Conditions programs sponsored by the Government of the Northwest Territories. This is in addition to the Métis Health Benefit program, which Alberta Blue Cross already administers.

Claiming process

The claiming process for medical supplies and equipment will not change significantly. Providers are required to complete an Alberta Blue Cross Medical Supplies and Equipment PRIOR APPROVAL FORM and send it with the prescription or patient assessment information issued by a physician or medical specialist. The approval form can be mailed to Alberta Blue Cross at the address below or faxed to 780-498-3546 (Edmonton and area) or 1-855-498-3546 (toll free). An approval number will be issued when the request is approved. When claiming, please mail the original invoice(s) along with the following information:

- Approval number
- Northwest Territories (NWT) Health care plan number
- Patient name
- Date of service
- Benefit code
- Benefit description
- Quantity
- Claimed amount

Please note that all invoices with purchase dates on or after Thursday, March 1, 2012 should be submitted to Alberta Blue Cross. Prior approvals for eligible products that were previously issued by the Health Services Administration office in Inuvik will be honoured if you supply the prior approval number when claiming.

Alberta Blue Cross will reference the Non-Insured Health Benefit (NIHB) rules and guidelines when assessing prior approval requests and claims.

Forms

Attached with this announcement is a copy of the Alberta Blue Cross Medical Supplies and Equipment PRIOR APPROVAL FORM. This form is available in the medical supplies and equipment provider section of the Alberta Blue Cross web site at www.ab.bluecross.ca/providers/medical-suppliers-home.html.

Contact us

Alberta Blue Cross
Health Services Provider Relations
10009-108 Street
Edmonton, AB
T5J 3C5

Edmonton and area: 780-498-8083
Toll free: 1-800-588-1195
Fax: 780-498-3546
Fax toll free: 1-855-498-3546
E-mail: healthinq@ab.bluecross.ca

Our regular office hours are Monday to Friday, 8:30 a.m. to 5 p.m. Mountain Time.