

AMBULANCE BENEFACT

A BULLETIN FOR AMBULANCE SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

AMBULANCE RATES FOR PATIENTS WITH GROUP OR INDIVIDUAL HEALTH COVERAGE

As of January 1, 2015, Alberta Blue Cross uses the standardized billing rates approved by Alberta Health for patients with ambulance coverage through our group or individual health plans.

Rates for patients with group or individual coverage

The individual payer billing rates for patients with group or individual coverage are as follows:

- \$385—transport fee.
- \$250—no transport fee.

Kilometer and level of service charges do not apply after January 1, 2015.

Rates for patients with government coverage

For patients with government coverage, please use the rates that have been in effect since April 1, 2000.

- \$146—basic life support
- \$191—advanced life support
- \$2.29/km—distance transported
- \$98—response fee (no transport)
- \$96/hr—standby fee (3 hr max)

How do I know if a patient has government coverage?

Patients with government coverage will fall into one of the categories listed below.

Alberta government program breakdown

Department or ministry	Program or plan	Group	Section
Alberta Health	Non-Group Coverage	0000001	blank or 000
Alberta Health	Coverage for Seniors	0000066	blank or 000
Alberta Health	Widow's Pension	0000066	A
Alberta Health	Palliative Care Drug Coverage	0020514	blank or 000
Alberta Human Services	Income Support	0019823	blank or 000
Alberta Human Services	Alberta Adult Health Benefit (AAHB)	0023609	000
Alberta Human Services	Learners	0022128	blank or 000
Alberta Human Services	Alberta Child Health Benefit (ACHB)	0020400	000, 001, 002, 003
Alberta Human Services	Alberta Child Health Benefit (ACHB)	0020401	blank or 000
Alberta Human Services	Alberta Child Health Benefit (ACHB)	0020402	blank or 000
Alberta Human Services	Children's Services	0019824	blank or 000
Alberta Human Services	Child and Youth Support	0020403	blank or 000
Alberta Human Services	Assured Income for the Severely Handicapped (AISH)	00198323	X

continued on reverse

For patients with multiple coverages (an Alberta Blue Cross group plan and group 66 coverage, for example), please refer to the following reference guide:

Coverage	Rates to be charged
Group 66 and Group ABC	Government rates
Group 66 and External insurer**	Government rates
Alberta Human Services and Group ABC	Group rates
Alberta Human Services and External insurer**	Group rates
Palliative care and Group ABC	Government rates
Palliative care and External insurer	Government rates
Group 1 and Group ABC*	Group rates
Group 1 and External insurer**	Group rates
Group 1 and ABC individual plan***	Government rates

* Excludes ABC benefit plan numbers 2007, 2008, 2009, 3007, 3008, 4006, 4007, 4009, 4010 and 4011.

** Excludes NIHB (ESI)

*** Includes groups 2007, 2008, 2009, 3007, 3008, 4006, 4007, 4009, 4010 and 4011.

Should you have any questions, please contact our Provider Services team at 780-498-8083 or toll free at 1-800-588-1195.

We appreciate our close working relationship with ambulance service operators across the province, and thank you for your continued cooperation in serving our mutual customers.



For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Provider Services contact centre representative at:

- **780-498-8083** (Edmonton and area)
- **1-800-588-1195** (toll free)
- **healthinq@ab.bluecross.ca**

**The Blue Cross symbol and name are registered marks of the Canadian Association of Blue Cross Plans, an association of independent Blue Cross plans. Licensed to ABC Benefits Corporation for use in operating the Alberta Blue Cross Plan. *† Blue Shield is a registered trade-mark of the Blue Cross Blue Shield Association. ABC 83277 2020/05