

Alberta Blue Cross is now issuing cheques and direct deposit to your office once a month.



What will this mean for your office?

If your office accepts assignment billing, and isn't registered on our dental provider web site, the frequency of your payments will now be once per month. Please make note of the payment schedule below for the next 15 months.

- Monday, October 23, 2017
- Monday, November 20, 2017
- Monday, December 18, 2017
- Monday, January 22, 2018
- Monday, February 19, 2018
- Monday, March 19, 2018
- Monday, April 23, 2018
- Monday, May 21, 2018
- Monday, June 18, 2018
- Monday, July 23, 2018
- Monday, August 20, 2018
- Monday, September 17, 2018
- Monday, October 22, 2018
- Monday, November 19, 2018
- Monday, December 17, 2018

Who's eligible to use the dental provider web site?

If your office accepts assignment billing and has direct deposit (see the back of this page for the direct deposit form), you're eligible to use the dental provider web site regardless of whether you normally submit claims electronically or by mail. If you don't normally submit claims electronically and would like to find out how to register for our site, you can contact us at one of the numbers provided below.

Once your office has signed up for direct deposit, you can then register for our web site by following these two simple steps:

1. Visit www.ab.bluecross.ca/providers/provider-dental-home.php.
2. Click the "Register" button and complete the simple self-registration process.

Once you've registered, you will have the option of receiving direct deposits on a daily or weekly basis—please indicate your preference at the time of your registration.

The advantages of using our dental provider web site



24/7 access
You'll be able to access your statements anywhere, anytime, and claim payments won't be affected by disruptions in mail service.



Improved cash flow
Web site users have the option of receiving claim payments daily or weekly.



Easy viewing
You can view, save or print reported claim statements, predeterminations (including those under \$800) and orthodontic treatment plan evaluations.



Environmentally friendly
Electronic payments and statements lessen the impact on the environment by reducing our carbon footprint.

Contact us

If you have any questions or would like more information, please call us at 780-498-8977 (Edmonton and area), 403-294-4042 (Calgary and area) or 1-800-567-8104 (toll free).

Direct Deposit of Funds is available for both electronic and paper claims submissions. Please note that if you have more than one office, a separate application must be completed for each office. For practices with more than one dental provider, each dental provider who bills under his or her own ID number should complete a separate form.

DENTAL PROVIDER INFORMATION				
LAST NAME	FIRST NAME	INITIAL	DENTAL COLLEGE LICENSE NUMBER/ UNIQUE IDENTIFICATION NUMBER:	TELEPHONE NUMBER
FAX NUMBER			EMAIL ADDRESS	
PRACTICE/CLINIC ADDRESS			CITY	PROVINCE
				POSTAL CODE

ACCOUNT HOLDER BANKING INFORMATION				
LAST NAME	FIRST NAME	INITIAL	NAME OF BANK	
BRANCH ADDRESS			CITY	PROVINCE
				POSTAL CODE
BANK TRANSIT NUMBER (5 digits)		BANK NUMBER (3 digits)	ACCOUNT NUMBER (maximum 12 digits)	

A voided blank cheque or proof of account number from your bank must be attached as confirmation of your banking information.

If you do not have a chequing account, please provide a statement from your bank containing verification of your account number.

I hereby authorize Alberta Blue Cross to initiate direct deposit of funds to my practice's account to expedite payment for assigned claims for dental services.

Signature: _____ Date: _____

Please mail or fax your original completed form to:

Alberta Blue Cross
Dental Provider Maintenance
10009-108 Street
Edmonton, AB T5J 3C5

Fax: 780-498-8585 (Edmonton and area)

For more information about electronic funds transfer, please call:

Alberta Blue Cross
Dental Services
780-498-8977 (Edmonton and area)
403-294-4042 (Calgary and area)
1-800-567-8104 (toll-free)

PLEASE NOTE THAT ALBERTA BLUE CROSS HAS THE RIGHT TO REFUSE OR REMOVE DIRECT DEPOSIT OF FUNDS PRIVILEGES AT ANY TIME.

