

Important information regarding potential disruption of postal services

In response to the possibility of an impending postal strike later this month, we encourage you to be proactive and ensure you are signed up for direct deposit prior to any disruption in postal services.

The dental provider application for direct deposit of funds can be found on the Alberta Blue Cross website at ab.bluecross.ca/pdfs/30873.pdf.

Have you registered for access to the dental provider website?

Once you are signed for up for direct deposit, you can register for access to the dental provider website.

Visit ab.bluecross.ca/providers/provider-dental-home.php to register and view the user guide for registration tips.

Please note that your current email address is required to complete the self registration steps. Please ensure you have notified us if your email has recently changed, or if you have not previously submitted one.

The website will allow you to view, save or print

- reported claim statements,
- reported predeterminations and orthodontic treatment plan evaluations,
- all claim statements that have been previously not printed, and
- predeterminations under \$800.

The provider website contains valuable information for dental providers including Benefact newsletters, claiming tips, community news and other updates from Alberta Blue Cross.

When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Dental Services call centre representative at:

780-498-8977 (Edmonton and area) • 403-294-4042 (Calgary and area)
1-800-567-8104 (toll free)

Support is available Monday to Friday from 8 a.m. to 4:30 p.m.

