

## Stop waiting for predeterminations in the mail— sign up for direct deposit today

By using the Alberta Blue Cross provider site and direct deposit, you will receive completed predeterminations electronically every day, even if you do not submit your predeterminations electronically. You won't have to wait for Canada Post to deliver the paper copy to your office. Through the Alberta Blue Cross provider site, you have full, 24/7 access to your predeterminations and orthodontic treatment plans. As an added bonus, if you accept assignment billing, your claims payments will be made to you every business day or on a weekly basis—whichever works best for your office.

To register for this free, no-cost service, complete the simple steps below.

### Step 1

Ensure the providers in your location are signed up for direct deposit of funds (see back for form). Please indicate your email address on the direct deposit application. Mail the form to Alberta Blue Cross, our address is listed on the Direct Deposit of Funds form.

### Step 2

Once your direct deposit information is accepted and registered, Alberta Blue Cross will notify you by phone and email (using the email provided to us). This is to inform you that you may now register on the Alberta Blue Cross provider site.

### Step 3

Visit [ab.bluecross.ca/providers/provider-dental-home.php](http://ab.bluecross.ca/providers/provider-dental-home.php) and follow the simple-to-use self-registration form.

The provider site allows for 24/7 access to your statements and claims payments. You can view, print and save your claim statements, predeterminations (including those under \$800) and orthodontic evaluations. By registering, you will now receive your claims payments on a daily basis which improves cash flow for your office. Electronic payments and statements lessen the impact on the environment and reduce our carbon footprint.

### When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Dental Services call centre representative at: 780-498-8977 (Edmonton and area) • 403-294-4042 (Calgary and area) • 1-800-567-8104 (toll free)

Support is available Monday to Friday from 8 a.m. to 4:30 p.m.



*Direct Deposit of Funds is available for both electronic and paper claims submissions. Please note that if you have more than one office, a separate application must be completed for each office. For practices with more than one dental provider, each dental provider who bills under his or her own ID number should complete a separate form.*

DENTAL PROVIDER INFORMATION				
LAST NAME	FIRST NAME	INITIAL	DENTAL COLLEGE LICENSE NUMBER/ UNIQUE IDENTIFICATION NUMBER:	TELEPHONE NUMBER
FAX NUMBER			EMAIL ADDRESS	
PRACTICE/CLINIC ADDRESS			CITY	PROVINCE
				POSTAL CODE

ACCOUNT HOLDER BANKING INFORMATION				
LAST NAME	FIRST NAME	INITIAL	NAME OF BANK	
BRANCH ADDRESS			CITY	PROVINCE
				POSTAL CODE
BANK TRANSIT NUMBER (5 digits)		BANK NUMBER (3 digits)	ACCOUNT NUMBER (maximum 12 digits)	

**A voided blank cheque or proof of account number from your bank must be attached as confirmation of your banking information.**

**If you do not have a chequing account, please provide a statement from your bank containing verification of your account number.**

I hereby authorize Alberta Blue Cross to initiate direct deposit of funds to my practice's account to expedite payment for assigned claims for dental services.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

<p>Please mail or fax your original completed form to:</p> <p><b>Alberta Blue Cross</b>  <b>Dental Provider Maintenance</b>  <b>10009-108 Street</b>  <b>Edmonton, AB T5J 3C5</b></p> <p><b>Fax: 780-498-8585 (Edmonton and area)</b></p>	<p>For more information about electronic funds transfer, please call:</p> <p><b>Alberta Blue Cross</b>  <b>Dental Services</b>  <b>780-498-8977 (Edmonton and area)</b>  <b>403-294-4042 (Calgary and area)</b>  <b>1-800-567-8104 (toll-free)</b></p>
---	--

**PLEASE NOTE THAT ALBERTA BLUE CROSS HAS THE RIGHT TO REFUSE OR REMOVE DIRECT DEPOSIT OF FUNDS PRIVILEGES AT ANY TIME.**

