

Why get paid monthly when you can get paid daily— Alberta Blue Cross has some great options for your office even if you don't submit claims electronically

By using both direct deposit and the Alberta Blue Cross provider site, you will have the option of receiving daily or weekly claims payments—whichever works best for your office.

The Alberta Blue Cross provider site gives you full, 24/7 access to your claims payments as well as predeterminations and orthodontic treatment plans. If you would like to take advantage of this, all it takes is three easy steps to register start receiving daily or weekly claims payments.

To register for this free, no-cost service, complete the simple steps below.

Step 1

Ensure the providers in your location are signed up for direct deposit of funds (see back for form). Please indicate your email address on the direct deposit application. Mail the form to Alberta Blue Cross, our address is listed on the Direct Deposit of Funds form.

Step 2

Once your direct deposit information is accepted and registered, Alberta Blue Cross will notify you by phone and email (using the email provided to us). This is to inform you that you may now register on the Alberta Blue Cross provider site.

Step 3

Visit ab.bluecross.ca/providers/provider-dental-home.php and follow the simple-to-use self-registration form.

The provider site allows for 24/7 access to your statements and claims payments. You can view, print and save your claim statements, predeterminations (including those under \$800) and orthodontic evaluations. By registering, you will now receive your claims payments on a daily basis which improves cash flow for your office. Electronic payments and statements lessen the impact on the environment and reduce our carbon footprint.

When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Dental Services call centre representative at: 780-498-8977 (Edmonton and area) • 403-294-4042 (Calgary and area) • 1-800-567-8104 (toll free)

Support is available Monday to Friday from 8 a.m. to 4:30 p.m.



Direct Deposit of Funds is available for both electronic and paper claims submissions. Please note that if you have more than one office, a separate application must be completed for each office. For practices with more than one dental provider, each dental provider who bills under his or her own ID number should complete a separate form.

DENTAL PROVIDER INFORMATION				
LAST NAME	FIRST NAME	INITIAL	DENTAL COLLEGE LICENSE NUMBER/ UNIQUE IDENTIFICATION NUMBER:	TELEPHONE NUMBER
FAX NUMBER			EMAIL ADDRESS	
PRACTICE/CLINIC ADDRESS			CITY	PROVINCE
				POSTAL CODE

ACCOUNT HOLDER BANKING INFORMATION				
LAST NAME	FIRST NAME	INITIAL	NAME OF BANK	
BRANCH ADDRESS			CITY	PROVINCE
				POSTAL CODE
BANK TRANSIT NUMBER (5 digits)		BANK NUMBER (3 digits)	ACCOUNT NUMBER (maximum 12 digits)	

A voided blank cheque or proof of account number from your bank must be attached as confirmation of your banking information.

If you do not have a chequing account, please provide a statement from your bank containing verification of your account number.

I hereby authorize Alberta Blue Cross to initiate direct deposit of funds to my practice's account to expedite payment for assigned claims for dental services.

Signature: _____ Date: _____

Please mail or fax your original completed form to:

**Alberta Blue Cross
Dental Provider Maintenance
10009-108 Street
Edmonton, AB T5J 3C5**

Fax: 780-498-8585 (Edmonton and area)

For more information about electronic funds transfer, please call:

**Alberta Blue Cross
Dental Services
780-498-8977 (Edmonton and area)
403-294-4042 (Calgary and area)
1-800-567-8104 (toll-free)**

PLEASE NOTE THAT ALBERTA BLUE CROSS HAS THE RIGHT TO REFUSE OR REMOVE DIRECT DEPOSIT OF FUNDS PRIVILEGES AT ANY TIME.

