



Alberta Blue Cross enhances its online provider services website for optical providers.

To improve the online claim submission process, we recently introduced a Physicians Written Order (PWO) upload functionality to our online health provider (OHP) website. Optical providers can now upload a PWO at the time of claim entry, allowing faster processing and payment of the claim.

Using the OHP website, the provider can submit a predetermination and the system will inform them if a PWO is required. If required, the provider can upload the PWO document.

For instructions, please see the [optical provider user guide](#).

Please inform providers using our online submission system.

If you have any questions, please contact an Alberta Blue Cross Health Provider Services representative at 780-498-8083 (Edmonton and area) or toll free at 1-800-588-1195 (all other areas).



provider.ab.bluecross.ca/optical

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