

Reminder to dental clinics to confirm plan member's eligibility for the Dental Assistance for Seniors program prior to providing service

Eligibility for the Dental Assistance for Seniors program is determined by a senior's total income as reported to the Canada Revenue Agency (CRA) in the previous tax year. The Government of Alberta reviews seniors' eligibility annually, and effective July 1, seniors are advised if their eligibility is changing.

Please ensure that your clinic is confirming a senior's eligibility for dental coverage prior to providing services. Dental offices can do this by either submitting a pre-authorization or by using our coverage look up tool on the Alberta Blue Cross® dental provider website. Refer to the user guide for more information: [**83588-dental-guide.pdf**](#)

Seniors in Alberta have recently received letters from the Government of Alberta indicating their eligibility for the Alberta Seniors Benefit and the Dental and Optical Assistance for Seniors programs. If seniors have questions about their eligibility or the letter they received, they can contact the Alberta Supports Contact Centre toll-free at 1-877-644-9992, Monday to Friday 7:30 a.m. to 8:00 p.m.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Dental Services call centre representative at: **780-498-8977** (Edmonton and area) • **403-294-4042** (Calgary and area) • **1-800-567-8104** (toll free)

Support is available Monday to Friday from 8 a.m. to 4:30 p.m.

