

## Orthodontic coverage for the Low-income health benefits (LIHB) programs

*This Benefact was originally shared on August 28. The submission requirements for orthodontic treatment plans have since been updated. Please review the details below.*

Orthodontic treatment plans for members under the Government of Alberta's low-income health benefit programs must be submitted to Alberta Blue Cross® through our [provider website](#) using the exceptions process, to allow for review by the Alberta Blue Cross® dental team. For orthodontics to be considered for coverage under exception, there must be a functional impairment, making the treatment medically necessary. A functional impairment refers to the impact on the member's ability to eat, speak or breathe.

When submitting an orthodontic treatment plan, the following must be included:

- Written explanation of treatment, including a brief description of the condition and the functional impairment
- Intraoral photos/images – within six months
- Panoramic X-ray – most current
- Orthodontic treatment classification
- Financial arrangement
- **Copy of rejected orthodontic treatment plan submission**

The following is optional to include:

- Sleep assessment

For members under the Family Support for Children with Disabilities program (FSCD), there must be a functional impairment as stated above, and the orthodontic treatment plan must directly relate to the member's disability.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Dental Services call centre representative at: **780-498-8977** (Edmonton and area) • **403-294-4042** (Calgary and area) • **1-800-567-8104** (toll free)

Support is available Monday to Friday from 8 a.m. to 4:30 p.m.

