

Alberta Aids to Daily Living Information Sheet

This information sheet contains important information about your new communication device provided by Alberta Aids to Daily Living.

The iPad SGCD system is provided to you by AADL based on these conditions:

- The iPad SGCD is provided for you to use for communication purposes
- You are responsible for the care and maintenance of the iPad. AADL provides the AppleCare+ support to assist you in this. AADL will not assist with the cost of any additional repairs or upgrades.
- By receiving this iPad, you will not be eligible for funding from the AADL SGCD program for a replacement communication device for four years.

The device has been assembled by the AADL vendor, Bridges Canada, and will be shipped directly to you: it includes the iPad, AppleCare+, a protective case and speaker set, and a printed tutorial on how to set up an iTunes account and a reference card for the communication app.

AADL has provided Bridges with your email contact information as they need to know this in order to “gift” your communication app to your Apple ID and set up your 2-year Apple Care warranty.

COST SHARE

You are required to cost share a portion of the price of the device, up to a total of \$500.00 per family per benefit year. The vendor(s) will contact you to arrange for payment of the cost share portion as indicated below.

Vendor Contact Information	Service Centre Contact Information
For the iPad system: Bridges Canada, 2123 McCowan Road Scarborough, ON, M1S 3Y6 1-800-353-1107 Alberta Representative: Claire McLaren	Choose an item.

ITUNES ACCOUNT AND COMMUNICATION APP

You will need to set up an iTunes account. When your iTunes account has been created, open the email account you provided on the AADL application on the iPad.

Retrieve the email message from the iTunes store with the gift communication app. Click on **Redeem app**. When the app has been downloaded onto your iPad, Bridges will receive confirmation from iTunes that this step has been completed. The Bridges Help Desk will follow-up with you to ensure that everything is set up. The Help Desk is available 8.30am-5.00 pm EST at 1-800-353-1107 ext 172, or through their web site: <http://www.bridges-canada.com/tech-support1.aspx>

IPad information is also available from your local Apple store or through the Apple website: <https://support.apple.com/en-ca/HT204316>

CONTACT YOUR SERVICE CENTRE

When your iPad SGCD is operational, contact your Service Centre for assistance and training in using it for the purpose of functional communication.

CONFIRM RECEIPT OF EQUIPMENT

Please sign the Receipt of iPad Equipment form and return it to AADL when you have received your iPad system.

BATTERY HEALTH AND LIFE SPAN

The iPad SGCD is provided for you to use for communication purposes. In order to be able to communicate throughout the day please be aware of ways to minimise battery use by referring to the Bridges handout on Battery Health and Lifespan.

To help focus on the primary purpose of using the iPad for communication, and to reduce distractions from other apps, consider blocking or putting restrictions on non-communication apps. This can be managed through Settings – Restrictions. Further assistance on using these strategies can be provided from Bridges or your Service Centre.

REPAIRS

Your iPad is covered by AppleCare+ support for two years of service and telephone support. Coverage includes one year of hardware repair limited warranty. This includes repair or replacement coverage, parts and labour from Apple authorized technicians. Service coverage includes the iPad, battery (1), airport (4), USB cable and power adapted; 2 years of telephone technical support for the iPad; 2 incidents of accidental damage coverage. Note that replacement of the existing iPad is subject to a \$49 service fee for which you would be responsible.

INSURANCE

You are responsible for the replacement of the device if it is lost, stolen or damaged due to misuse. AADL strongly recommends that you obtain insurance to cover the cost of replacement or repairs not covered by the manufacturer's warranty.

AADL wishes you much success in the use of this communication device to meet your current and future communication goals.