

Important update: Submission of claims for Alberta Retinal Treatment Program (ARTP)

Alberta Blue Cross® has resolved the issues that were impacting the submission of ARTP claims for the eligible product, Triesence, in the following situations:

- Administered alone or combined with another agent
- Medical indicator selection
- Program costs adjudication

All related outstanding claims may now be submitted for adjudication.

For related claims submitted and processed before these issues were resolved, please resubmit them at your earliest convenience.

Thank you for your patience and cooperation during this time.

If you have any questions or need further assistance, please contact Alberta Blue Cross Provider Services at 780-498-8083 or toll-free at 1-800-588-1195.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Provider Services contact centre representative at: **780-498-8083** (Edmonton and area) • **1-800-588-1195** (toll free) • healthinq@ab.bluecross.ca

Support is available Monday to Friday from 8 a.m. to 4:30 p.m.

