

Important: Submission of claims for Alberta Retinal Treatment Program (ARTP)

Alberta Blue Cross® has identified issues with submitting ARTP claims for the eligible product, Triesence, for the following:

- Administered alone or in combination with another agent
- Medical indicator selection
- Program costs adjudication

Please hold all claims for Triesence. Once the issues have been resolved, a follow-up communication will be sent indicating that the outstanding claims can be submitted for adjudication.

We apologize for any inconvenience and appreciate your continued patience while we work to resolve these issues.

Please contact Alberta Blue Cross Provider Services at 780-498-8083 or toll-free at 1-800-588-1195 if you have any questions.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Provider Services contact centre representative at: **780-498-8083** (Edmonton and area) • **1-800-588-1195** (toll free) • healthinq@ab.bluecross.ca

Support is available Monday to Friday from 8 a.m. to 4:30 p.m.

