

Compensation for pharmacy services— reminders

As outlined in *Pharmacy Benefacts* 346 and 347 (published June 2012), effective July 1, 2012, pharmacies receive compensation for a pharmacist's assessment and professional opinion when providing pharmacy services.

All Albertans who are enrolled in the Alberta Health Care Insurance Plan are eligible under Pharmacy Services. Netcare should be accessed to validate the PHN and demographic information, as outlined in the *Pharmacy Benefact* 328 (published January 2012).

Should you receive a rejection regarding patient demographic information, such as response code 37 "Patient first name error," Alberta Blue Cross Pharmacy call centre will be able to assist when you have three pieces of the following information to validate the patient's demographic information:

- PHN,
- first name/last name and
- date of birth and/or patient's address.

When the patient's Alberta Health Care card does not match the information on Netcare, or if the patients have any questions about their health care insurance coverage in Alberta, they should be directed to contact Alberta Health at 310-0000 (toll free in Alberta) or 780-427-1432 (Edmonton).

All transactions for the pharmacy services compensation are to be submitted using Group 0023464, Section 000 under Carrier Code 16.

What to do when you receive the following response codes:

Response code	Response message	Reason for response code (adjudication outcome)	Steps to manage claim rejection
57	"SSC Error"		Confirm that the SSC is one of the following F, H, I, J, K, L or M
72	"Special Service Fee error"		The correct Special Service Fee format is 000.00
76	"Pharmacist ID code error/ missing"		Confirm the Pharmacist ID is entered correctly
D1	"DIN/PIN/GP #/SSC not a benefit"	Incorrect combination of PIN and SSC code	Confirm PIN and SSC combination
D3	"Prescriber is not authorized"	Non Additional Prescribing Authorization Pharmacist ID submitted	Confirm correct PIN

Only one pharmacy service fee per patient per day is eligible for compensation.

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Assessment and administration of medications by injection

Eligible drug products for this service include all injectable drug products as listed on the Alberta Drug Benefit List and any other injectable drug products which may be added by the Minister.

Refer to the Alberta Drug Benefit List (<https://idbl.ab.bluecross.ca/idbl/load.do>) to determine DIN specific eligibility. Travel Vaccinations are not eligible benefits. If a drug product has multiple indications but is being used as a travel vaccine, it would not be an eligible benefit.

PIN number for assessment for prescribing at initial access or to manage ongoing therapy

In the *Pharmacy Benefact 347* published June 2012, PIN should read **00081116** under Pharmacy Services Assessments #4 (Assessment for Prescribing at Initial Access or to Manage ongoing therapy) found on page three.

PIN	SSC	Dollar amount
00081116 Patient Assessment with APA	K (Prescribe 'initial supply' of medication)	\$25

All PINs should have a total of eight digits including leading zeros.



For more information on pharmacy topics, please contact your Pharmacy Services representatives at:

780-498-8370 (Edmonton and area)
403-294-4041 (Calgary and area)
1-800-361-9632 (toll free)

FAX 780-498-8406
(Edmonton and area)
FAX 1-877-305-9911 (toll free)