

COMPLIANCE VERIFICATION

BENEFACT UPDATE

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At Alberta Blue Cross, we are committed to safeguarding the value and sustainability of the benefit plans and programs we are entrusted to administer. To ensure plan sponsor payment of eligible claims is done appropriately, we employ strategies to protect the integrity of our customers' benefit plans.

Claims submission for Assessments for the Administration of a Product by Injection

With the launch of the Influenza Immunization Policy we would like to remind all pharmacy providers to be aware that the Assessment for the Administration of a Publicly Funded Vaccine and the Assessment for the Administration of a Product by Injection are separate services which are not eligible to be claimed for the same interaction. The following provisions within the Ministerial Order 614/2018 describe the Compensation Plan for Pharmacy Services.

Section 1 - Definitions

"Administration of a Product by Injection" means administration of a Product other than a Publicly Funded Vaccine by Injection.

Schedule 4 - List of Eligible Products (for Injections)

An Injection listed as an "INJECTION" on the Alberta Drug Benefit List, the Alberta Human Services Drug Benefit Supplement or the Palliative Care Drug Benefit Supplement is an Eligible Product for the purpose of this Compensation Plan.

The completion of a recent Compliance Verification Review on claims submitted by a pharmacy provider determined the pharmacy provider was claiming for Assessment for the Administration of a Product by Injection in scenarios where the injection provided was the influenza vaccine. It was determined that the provider was also claiming for Assessment for the Administration of a Publicly Funded Vaccine for this same service.

This review resulted in a recovery of greater than \$5,000. As part of our processes we have returned the monies directly back to the plan sponsor in fulfillment of our obligation to ensure the sustainability of their benefit plans.

For more information on the Compliance Verification Review process please see Pharmacy Compliance Verification Benefact number 1A issued in July 2019, found at https://www.ab.bluecross.ca/pdfs/pharmacy-benefacts/82320_benefacts_compliance.pdf

How you can help

If you suspect any suspicious or inappropriate claiming activity from plan members or providers please report it immediately by calling 1-866-441-8477 or through Alberta Blue Cross's website at albertabluecross.confidenceline.net

All information will be kept strictly confidential. Suspicious activity may also be reported anonymously to Claims Audit and Investigation Services Alberta Blue Cross, 10009-108 Street NW Edmonton, AB T5J 3C5

When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at: 780-498-8370 (Edmonton and area) • 403-294-4041 (Calgary and area) • 1-800-361-9632 (toll free)
FAX 780-498-8406 (Edmonton and area) • FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims. Visit ab.bluecross.ca/providers/pharmacy-home.php



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