

Enhanced website tracks inventory in support of the Alberta COVID-19 Pharmacy Immunization Program (ACPIP)

Inventory tracking related to COVID-19 products and services found on the Alberta Blue Cross website is moving online. Pharmacies are still required to complete vaccine reconciliation activities in AVI.

Based on your feedback, we're excited to announce that, effective **February 16, 2022**, all pharmacies registered for the Pharmacy Provider Website can now submit inventory information related to available ACP/IP products and services online. Simply visit our pharmacy provider site at ab.bluecross.ca/provider/type/pharmacy/secure-online-site.php any time to indicate the availability of

- vaccines, such as Pfizer or Moderna; and
- rapid take-home test kits.

You will also be able to remove your pharmacy from the list of participating ACP/IP pharmacies on the Alberta Blue Cross website. Please note that we anticipate that inventory submissions will be published on our website every weekday afternoon.

For detailed information on how to change your inventory information, please reference pages 24 and 40 of our [user guide](#).

This enhancement is in addition to functionality already available on our website, including the ability to

- view your patient's compound history;
- confirm compound eligibility for your patient with near real-time topical compound authorization results;
- view your pharmacy's previous compound authorizations;
- inquire on your patient's special authorization;
- view your payment reports; and
- change address and banking information (for independent pharmacies only).

continued next page

PHARMACY BENEFACT

continued from previous page

If you have not yet registered for our pharmacy provider website, please visit ab.bluecross.ca/provider/type/pharmacy/secure-online-site.php to access the user guide and register for an account. The website allows pharmacy owners to register for up to three accounts. Each account has varying levels of permission as noted below.

Account	Responsible for registering account	Shared account	Update pharmacy information	View pharmacy resources	Access payment reports	Access SA status reports	Access compound authorizations	Access COVID-19 inventory
Owner	✓	✗	✓	✓	✓	✓	✓	✓
Administrator	✗	✓	✗	✓	✓	✗	✗	✗
Staff	✗	✓	✗	✓	✗	✓	✓	✓

Features coming soon to the pharmacy provider website include the ability to review product shortage information to find out when a product will be available and what alternative products are available.

If you have questions about access the site, please contact our Pharmacy Services team at 1-886-969-2859 (toll free) or email your inquiry using the “Contact us” in the upper right-hand corner of our website. Our team is available Monday to Friday from 8 a.m. to 4:30 p.m. (MT).

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at

780-498-8370 (Edmonton and area)
 403-294-4041 (Calgary and area)
 1-800-361-9632 (toll free)
 FAX 780-498-8406 (Edmonton and area)
 FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims.

Visit ab.bluecross.ca/providers/pharmacy-home.php



**The Blue Cross symbol and name are registered marks of the Canadian Association of Blue Cross Plans, an association of independent Blue Cross plans. Licensed to ABC Benefits Corporation for use in operating the Alberta Blue Cross Plan. *+ Blue Shield is a registered trade-mark of the Blue Cross Blue Shield Association. ABC 82320.1014 2022/02