

## Ukrainian Evacuee Temporary Health Benefits Program

As per Benefact 1020, March 2022, the Ukrainian Evacuee Temporary Health Benefits Program (UETHBP) was introduced to provide temporary health coverage to Ukrainian evacuees under the *Alberta Health Care Insurance Plan (AHCIP)* and *Hospital Benefits Plan*.

As of May 2, 2022, Ukrainian evacuees, regardless of their UETHBP status, are able to access emergency health benefit coverage for medications, dental and optical services through the Alberta Supports Contact Center (ASCC) and Income Supports Contact Center (ISCC).

Starting May 16, 2022, if a Ukrainian evacuee presents to your pharmacy with an active prescription, please direct them to contact the ASCC or ISCC for an [EMP 1976 Drug Authorization](#) voucher to support medication dispensing and claim payment for the pharmacy. Any medications dispensed after May 15, 2022, without a 1976 Drug Authorization voucher will not be reimbursed.

### Submission of claims for services provided between March 30, 2022 to May 15, 2022

Pharmacies that dispensed medications and/or provided pharmacy services to a Ukrainian evacuee during this period are now eligible for payment through Alberta Blue Cross. Pharmacies will have until May 31, 2022 to submit their outstanding claims electronically through the Alberta Blue Cross PRIDE-RT direct bill claim adjudication system.

Please follow the directions and data elements outlined below.

### Prescription drug benefit claims

When billing claims for eligible drug benefits, Alberta Blue Cross requires claims to be submitted electronically through the Alberta Blue Cross PRIDE-RT direct bill claim adjudication system with the following claim data elements:

- Carrier code 12
- Group number, 23609 entered as a seven-digit number (fill with leading zeros if necessary) followed by section 000
- 1976 authorization number, eight in length - 40100000
- Cardholder (member or dependent) name of patient, both first and last name
- Date of birth
- Coverage number - 0001234567

Note: reimbursement will only be provided for drug products found within the ADBL and/or the HSDBS and will follow dispensing rules or frequencies of the AAHB or ACHB supplementary plans.

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## Pharmacy services claims

When billing claims for eligible drug benefits, Alberta Blue Cross requires claims to be submitted electronically through the Alberta Blue Cross PRIDE-RT direct bill claim adjudication system with the following claim data elements:

- Carrier code 16
- Group number, 23464 entered as a seven-digit number (fill with leading zeros if necessary) followed by section 000
- Identification number or PHN – pseudo **PHN UE00000000**
- Name of patient, both first and last name
- Date of birth

Note: reimbursement will only be provided for the services of **Assessment for Prescribing in an Emergency and Assessment for Prescribing at Initial Access** or to **Manage Ongoing Therapy**. These services must be in accordance with requirements of the Ministerial Order for Pharmacy Services Compensation Plan.

Pharmacy service	Product Identification Number (PIN)	Special Service Code (SSC)
Assessment for Prescribing in an Emergency	71111 81111 (with APA)	I (alphabet)
Assessment for Prescribing at Initial Access or to Manage Ongoing Therapy	81116 (with APA)	K

## Accessing the UETHBP

If an evacuee presents to your pharmacy and does not have a Personal Health Number, please direct the evacuee to the 'Support for Ukrainians' Government of Alberta website. This website will inform the evacuee on how to apply for health coverage and a health card through the UETHBP, in addition to other programs and supports available to Ukrainians who are arriving in Alberta.

[www.alberta.ca/support-for-ukrainians.aspx](http://www.alberta.ca/support-for-ukrainians.aspx)

## Supplementary health benefits

Alberta Health is working with the Ministry of Community and Social Services to establish long-term health benefit coverage for evacuees, similar to the Alberta Adult/Child Health Benefit programs. Once established, more information will become available. Until that time, please direct evacuees to the ASCC/ISCC if medication coverage is required.

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## **How to get emergency prescription drug coverage and emergency dental and optical services - Ukrainian evacuee**

1. Call Alberta Supports – Help is available in more than 100 languages
  - Call between 7:30 a.m. to 8 p.m. (open Monday to Friday, closed statutory holidays)
  - Toll free: [1-877-644-9992](tel:1-877-644-9992) (in Alberta)
  - TTY toll free: [1-800-232-7215](tel:1-800-232-7215) (in Alberta) – ask to speak to Alberta Supports
  - TTY: [780-427-9999](tel:780-427-9999) (Edmonton) – ask to speak to Alberta Supports
2. Call the 24-hour Emergency Income Support Contact Centre
  - Toll free: [1-866-644-5135](tel:1-866-644-5135) available 24 hours a day, seven days a week
  - TTY toll free: [1-800-232-7215](tel:1-800-232-7215) – ask to speak to Alberta Supports

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For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at

**780-498-8370** (Edmonton and area)  
**403-294-4041** (Calgary and area)  
**1-800-361-9632** (toll free)  
**FAX 780-498-8406** (Edmonton and area)  
**FAX 1-877-305-9911** (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims.

Visit [ab.bluecross.ca/providers/pharmacy-home.php](http://ab.bluecross.ca/providers/pharmacy-home.php)

