

Enhancements to insulin pump supply claiming process for Government of Northwest Territories (GNWT) health benefit programs

Effective May 25, 2022, all insulin pump supplies eligible under Seniors (Group 60), Specified Disease Conditions (Group 21992) and Métis Health Benefit (Group 19866) programs will be eligible for direct bill through the Alberta Blue Cross PrideRT system.

Insulin pumps are NOT a regular benefit; they are considered exceptional coverage and reviewed on a case-by-case basis as per the GNWT Exception Review Process. For plan members who have been approved to receive an insulin pump, a prior approval for insulin pump supplies will be automatically added for the five-year lifespan of their insulin pump.

If a plan member has received an insulin pump through a private plan or other government funding, they may be eligible for insulin pump supplies. A prior approval for supplies can be submitted using the PRIOR APPROVAL FORM FOR PHARMACISTS found at ab.bluecross.ca/pdfs/82924_gnwt_pharm_priapp_fillable.pdf and faxed to Alberta Blue Cross using the number at the bottom of the form. It is important that the prior approval form includes the date the insulin pump was purchased and any supporting document, so that, if approved, the plan member will be eligible to receive insulin pump supplies for the five-year lifespan of their insulin pump.

Insulin pump supplies must be billed using product and brand specific pseudo Product Identification Numbers (PINs), PINs and Drug Identification Numbers (DINs) for drug benefits for Government of Northwest Territories plans can be searched for at nihb-ssna.express-scripts.ca/en/0205140506092019/16/160407.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at

780-498-8370 (Edmonton and area)

403-294-4041 (Calgary and area)

1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area)

FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims.

Visit ab.bluecross.ca/providers/pharmacy-home.php

