

Alberta Blue Cross administering prescription drug benefits for Inline Group Inc., 83074, effective August 1, 2022

Alberta Blue Cross is excited to be administering prescription drug benefits for the employees of Inline Group Inc.

New identification cards

Employees have been provided new Alberta Blue Cross ID cards and will have direct-bill coverage for their prescription drug benefits.

Claims for prescription drug benefits

Any claims for prescription drug benefits incurred prior to August 1, 2022, should be submitted to the member's prior benefit carrier. Any claims for services on or after August 1, 2022, are to be submitted to Alberta Blue Cross.

Tips for online claim entry and successful claims adjudication

- **Carrier code 11 (Alberta Blue Cross):** this code is to be used when submitting claims for your customers with Alberta Blue Cross employer-sponsored direct bill drug coverage.

| | |
|---------------------|-------------------|
| ALBERTA BLUE CROSS | |
| MEMBER | John Abe Doe |
| GROUP NAME | Company XYZ |
| GROUP/POLICY NUMBER | 123 |
| ID NUMBER | 123456-78 |
| NAME | John Abe Doe |
| SECTION 123 | |
| 123456-78 | Jane Barbara Doe |
| 123456-78 | Sam Charles Doe |
| 123456-78 | Mary Ellen Doe |
| 123456-78 | Stephen David Doe |
| 123456-78 | Roxanne Ellen Doe |
| 123456-78 | Joe Franklin Doe |
| 123456-78 | Sally Heather Doe |

- **Group number:** enter as a seven-digit number (fill with leading zeros if necessary) followed by the section (up to three characters, no zero filling). If your software does not utilize a separate field for the section, the group and section are to be entered as one string.
- **Identification number:** using the example 1234567-33, enter 1234567 as a 10-digit number (fill with leading zeros if necessary) followed by the two-digit patient code. If your software does not utilize a separate field for the patient code, the identification number should be directly followed by a forward slash (/) or dash (-) symbol, then the two-digit patient code.
- **Cardholder (member or subscriber) last name:** the cardholder's last name must be indicated on all claim transmissions, along with the patient's first and last names.
- The Alberta Blue Cross Reference guides located at ab.bluecross.ca/provider/type/pharmacy/registration-update.php have additional resources to assist with claiming.
- Please call the Alberta Blue Cross Provider Relations Contact Centre at 1-800-361-9632 if you require assistance or have questions regarding an Alberta Blue Cross member's claim.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at

780-498-8370 (Edmonton and area)

403-294-4041 (Calgary and area)

1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area)

FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefits and supplemental claiming information to assist with the submission of your direct bill drug claims.

Visit ab.bluecross.ca/providers/pharmacy-home.php