

## Infant formula and nutritional products prescribed by registered dietitians and nutritionists

Please be reminded that registered dietitians and nutritionists are authorized prescribers of infant formula and nutritional products.

In March 2025, Alberta Health also approved the acceptance of special authorization form requests for infant formula and nutritional products listed on the *Alberta Drug Benefit List (ADBL)* and *Alberta Drug Benefit Supplement (HSDBS)* from registered dietitians and nutritionists. For more information, please see **Benefact 1239**.

To ensure patients have timely access to these products as recommended by their doctor and/or dietitian, please contact us immediately if you require additional support and guidance in processing the claims.

### Claims Processes

All claims must be submitted electronically through the Alberta Blue Cross PRIDE RT claims adjudication system. Claims are to be submitted in the usual manner using the registered dietitian's prescriber ID. Prescriber ID for registered dietitians can be searched on the **College of Dietitians of Alberta website**.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at

780-498-8370 (Edmonton and area)

403-294-4041 (Calgary and area)

1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area)

FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct-bill drug claims.

Visit [ab.bluecross.ca/providers/pharmacy-home.php](https://ab.bluecross.ca/providers/pharmacy-home.php)

