

## Alberta Vaccine Inventory (AVI) system update

Primary and Preventative Health Services (formerly Alberta Health) is upgrading the Alberta Vaccine Inventory (AVI) management system. This upgrade will improve performance, streamline inventory management and support faster, more efficient updates. It will also strengthen support processes to meet evolving program requirements. The upgraded system includes several enhancements designed to make your day-to-day work easier. These include a modern, user-friendly interface with a consolidated dashboard for better visibility of inventory tasks, as well as improved overall system performance and reliability.

### What this means for users

- All existing users, data and facility information will be migrated to the new system to ensure a smooth transition.
- The look and feel of the system will change, but most of your current workflows and functions will stay the same.
- The AVI compliance process, as outlined in the AVI Responsibilities and Expectations Guide, will not change. A grace period off will be provided during the transition.
- A user audit will be completed before the migration. Any users inactive for the past six months will lose system access.

### Training and support

- Virtual instructor-led training sessions will be offered in November. This will include live instruction, system walk-throughs and opportunities to ask questions. Registration details will be shared once dates are confirmed.
- Self-paced online learning modules will be available for a limited time through a learning management platform.
- Updated Quick Reference Guides will be provided to support onboarding and day-to-day system use.
- To ensure you receive training communications, make sure your email and facility information are up to date in AVI.

Please continue to monitor communications from Primary and Preventative Health Services for updates on these platform changes. Additional details, including registration instructions, training schedules and support materials, will be shared through Health.AVI emails and future Benefacts.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at

780-498-8370 (Edmonton and area)

403-294-4041 (Calgary and area)

1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area)

FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct-bill drug claims.

Visit [ab.bluecross.ca/providers/pharmacy-home.php](https://ab.bluecross.ca/providers/pharmacy-home.php)

