

Pharmacy Benefact

A BULLETIN FOR PHARMACY SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Number 567 • December 2015

Important update 2015/2016 holiday hours schedule

Alberta Blue Cross Pharmaceutical Services Provider Relations representatives will be available the following hours during the 2015/2016 holiday season to provide assistance with your claiming inquiries:

Date	Alberta Health Services/Alberta Blue Cross hours
Thursday, December 24	8 a.m. to 3 p.m.
Friday, December 25	Closed
Saturday, December 26	Closed
Sunday, December 27	9 a.m. to 5 p.m.
Monday, December 28	8 a.m. to 8 p.m. (regular hours)
Tuesday, December 29	8 a.m. to 8 p.m. (regular hours)
Wednesday, December 30	8 a.m. to 8 p.m. (regular hours)
Thursday, December 31	8 a.m. to 3 p.m.
Friday, January 1	Closed



The Pharmaceutical Services Department at Alberta Blue Cross wishes you peace, joy and prosperity throughout the coming year. Thank you for your continued support and partnership. We look forward to working with you in 2016!

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2016 payment schedule

For your reference, below is the 2016 payment schedule dates for the following programs.

Alberta Blue Cross programs <ul style="list-style-type: none">• Alberta Human Services• Government-sponsored• Group• Individual	
Cut-off*	Electronic funds transfer provider deposit date**
January 4, 2016 January 18, 2016	January 14, 2016 January 28, 2016
February 1, 2016 February 15, 2016	February 11, 2016 February 25, 2016
February 26, 2016 March 14, 2016	March 10, 2016 March 24, 2016
March 28, 2016 April 11, 2016	April 7, 2016 April 21, 2016
April 25, 2016 May 9, 2016	May 5, 2016 May 19, 2016
May 23, 2016 June 6, 2016	June 2, 2016 June 16, 2016
June 20, 2016 July 4, 2016	June 30, 2016 July 14, 2016
July 18, 2016 August 1, 2016	July 28, 2016 August 11, 2016
August 15, 2016 August 28, 2016	August 25, 2016 September 8, 2016
September 12, 2016 September 26, 2016	September 22, 2016 October 6, 2016
October 10, 2016 October 24, 2016	October 20, 2016 November 3, 2016
November 7, 2016 November 21, 2016	November 17, 2016 December 1, 2016
December 5, 2016 December 19, 2016	December 15, 2016 December 29, 2016
January 2, 2017	January 12, 2017

*Cut-off times for submission of claims via Claimstream is 11:59 p.m. on the date listed. The cut-off date applies to adjudicated claims.

**Date providers receive deposit of funds into their accounts after midnight (12 a.m.).

When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations call centre representative at:

780-498-8370 (Edmonton and area) • **403-294-4041** (Calgary and area) • **1-800-361-9632** (toll free)

FAX 780-498-8406 (Edmonton and area) • **FAX 1-877-305-9911** (toll free)



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