

## High cost drug claim submission – manual Drug Claim Form versus direct billing

As a reminder, and in followup to Benefact Number 569, when the drug cost of a claim or the total claim cost is greater than \$9,999.99, a manual Drug Claim Form must be completed and submitted to Alberta Blue Cross for processing. Examples of high cost drugs for which this could apply are Harvoni (28 days supply) and Sovaldi (28 days supply). Submitting a Drug Claim Form allows eligible claims to be adjudicated according to the member's plan design.

At this time, due to CPhA and system limits, these high cost drug claims cannot be submitted to Alberta Blue Cross through our direct bill claim submission process. In addition, these claims should not be submitted through direct billing by splitting the claim using multiple service dates. Please be aware, however, that Alberta Blue Cross is committed to working on a resolution to streamline this manual process.

### Drug Claim Form information

- Each Drug Claim Form includes a carbon copy for you to retain for your records.
- The Drug Claim Form is for pharmacy provider use only. Should members require a form for reimbursement, please have them contact Alberta Blue Cross Customer Services or visit our website for more information.
- If you require Drug Claim Forms, please contact our Provider Relations contact centre at 1-800-361-9632.
- For tips on how to properly complete a Drug Claim Form to ensure efficient processing, please see the following page.





10009-108 Street NW, Edmonton, Alberta T5J 3C5 Telephone: 1-800-361-9632 or 403-294-4041 in Calgary or 780-498-8370 in Edmonton

## DRUG CLAIM

**TYPE OF CLAIM**

01 Blue Cross (Alberta Seniors/Non Group/Group members)

02 Alberta Human Services

03 VAC, DND, RCMP

04 Others:

PHARMACY NAME AND ADDRESS

PROVIDER NUMBER	PROV CODE
9999	AB
CLAIM NUMBER	

GROUP	SECTION	MEMBER ID NO.	TAG NO.	CARDHOLDER LAST NAME
7777	000	123456789	01	Smith
PATIENT FIRST NAME		PATIENT LAST NAME (IF DIFFERENT THAN CARDHOLDER)		PATIENT DATE OF BIRTH (YYYY / MM / DD)
John				1950/01/02
PATIENTS RELATIONSHIP TO CARDHOLDER		PATIENT GENDER		AUTHORIZATION NUMBER (IF APPLICABLE)
<input checked="" type="checkbox"/> 0 Cardholder <input type="checkbox"/> 1 Spouse <input type="checkbox"/> 2 Dependent		<input type="checkbox"/> Female <input checked="" type="checkbox"/> Male		

**HEADINGS & CODES FOR SECTION BELOW:**  
 N R C = New / Refill Code      R R A = Refill / Repeat Authorization (00 - 99)      DAY = Days Supply  
 P S C = Product Selection Code (1 = Prescriber Choice    2 = Patient's Choice    3 = Pharmacist Choice    4 = Refill-ongoing Therapy )  
 U C C = Unlisted Compound Code (0 - 9)      S A N = Special Authorization Number      C T = Compounding Time

DATE OF SERVICE	ORIGINAL Rx NUMBER	N R C	DIN NUMBER		PRESCRIBER ID NUMBER			DRUG COST + UPCHARGE 1	UPCHARGE 2	PROFESSIONAL FEE	C T	TOTAL	PREVIOUSLY PAID
			QUANTITY	DAY	P S C	U C C	S A N						
1	15 04 01	1234567	02244016		001234			\$ 9915.60	\$ 100	\$ 12.30		\$ 10027.26	\$ 650.00
2												\$	\$
3													
4													
5								\$	\$	\$		\$	\$

**COMMENTS:**

Please indicate the reason you are submitting the Drug Claim Form. i.e. Claim Cost exceeds \$9,999.99.

Please provide a contact name and signature on the bottom in case there are questions regarding the information on the Drug Claim Form.

	FORM COMPLETED BY: (PLEASE PRINT)
	AUTHORIZED SIGNATURE

For questions or concerns regarding the Drug Claim Form, please contact our Provider Relations contact centre toll free at 1-800-361-9632.

### When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

780-498-8370 (Edmonton and area) • 403-294-4041 (Calgary and area) • 1-800-361-9632 (toll free)  
 FAX 780-498-8406 (Edmonton and area) • FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims. Visit <https://www.ab.bluecross.ca/providers/pharmacy-home.php>

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