

Pharmacy Benefact

A BULLETIN FOR PHARMACY SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Number 650 • November 2016

Urgent notification—Electronic Funds Transfer payment summaries date error

Please be advised, all Electronic Funds Transfer **payment summaries** that were mailed by Alberta Blue Cross on November 25, 2016 for the pay period ending November 21, 2016 show an **incorrect EFT Value Date** of Apr. 20, 2015 (see below for an example). The *EFT Value Date* should read Dec. 01, 2016.

Claims Processed from	Nov. 08, 2016	to Nov. 21, 2016	
Real Time	\$1,111.11	EFT Value Date	Apr. 20, 2015
		Current EFT Amount	\$ 1111.11

**Incorrect date.
Should be
Dec. 01, 2016**

This issue will not impact the Electronic Funds Transfer from Alberta Blue Cross to your pharmacy scheduled for December 1, 2016. All other information contained on the payment summaries is accurate and complete.

We sincerely apologize for any inconvenience. If you have concerns or questions, please contact our Pharmacy Services Provider Relations Contact Centre.

When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

780-498-8370 (Edmonton and area) • 403-294-4041 (Calgary and area) • 1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area) • FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims. Visit <https://www.ab.bluecross.ca/providers/pharmacy-home.php>



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