

# Pharmacy Benefact

A BULLETIN FOR PHARMACY SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Number 653 • December 2016

## Alberta Blue Cross to administer prescription drug benefits for Lethbridge Family Services – Group 79716

We are pleased to announce that effective December 1, 2016, Alberta Blue Cross will administer prescription drug benefits for the employees of Lethbridge Family Services.

### New identification cards

Participants in Lethbridge Family Services' prescription drug plan have been provided with Alberta Blue Cross identification cards bearing the group number 79716. Employees of Lethbridge Family Services will have direct bill coverage for their prescription drug benefits. Claims can be submitted electronically through the Alberta Blue Cross PRIDE RT claim adjudication system.

### Claims for prescription drug benefits

Any claims for prescription drug benefits incurred prior to December 1, 2016 should be submitted to the patient's prior benefit carrier. Any claims for service dates on or after December 1, 2016 can be submitted to Alberta Blue Cross.

### When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

780-498-8370 (Edmonton and area) • 403-294-4041 (Calgary and area) • 1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area) • FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims. Visit <https://www.ab.bluecross.ca/providers/pharmacy-home.php>



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