

Pharmacy Benefact

A BULLETIN FOR PHARMACY SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Number 654 • December 2016

2016/2017 holiday hours schedule

Alberta Blue Cross Pharmacy Services Provider Relations representatives will be available the following hours during the 2016/2017 holiday season to provide assistance with your claiming inquiries:

Date	Alberta Blue Cross hours
Saturday, December 24	9 a.m. to 3 p.m.
Sunday, December 25	Closed
Monday, December 26	Closed
Tuesday, December 27	8 a.m. to 5 p.m.
Wednesday, December 28	8 a.m. to 5 p.m.
Thursday, December 29	8 a.m. to 8 p.m. (regular hours)
Friday, December 30	8 a.m. to 8 p.m. (regular hours)
Saturday, December 31	9 a.m. to 3 p.m.
Sunday, January 1	Closed
Monday, January 2	8 a.m. to 5 p.m.



The Pharmacy Services Department at Alberta Blue Cross wishes you peace, joy and prosperity throughout the coming year. Thank you for your continued support and partnership. We look forward to working with you in 2017!

continued on next page ...

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2017 payment schedule

For your reference, below is the 2017 payment schedule dates for the following programs:

Alberta Blue Cross programs	
• Alberta Human Services	• Government-sponsored • Group • Individual
Cut-off*	Electronic funds transfer provider deposit date**
January 2, 2017	January 12, 2017
January 16, 2017	January 26, 2017
January 28, 2017	February 9, 2017
February 13, 2017	February 23, 2017
February 25, 2017	March 9, 2017
March 13, 2017	March 23, 2017
March 27, 2017	April 6, 2017
April 9, 2017	April 20, 2017
April 24, 2017	May 4, 2017
May 8, 2017	May 18, 2017
May 22, 2017	June 1, 2017
June 5, 2017	June 15, 2017
June 19, 2017	June 29, 2017
July 3, 2017	July 13, 2017
July 17, 2017	July 27, 2017
July 28, 2017	August 10, 2017
August 14, 2017	August 24, 2017
August 28, 2017	September 7, 2017
September 11, 2017	September 21, 2017
September 25, 2017	October 5, 2017
October 9, 2017	October 19, 2017
October 23, 2017	November 2, 2017
November 6, 2017	November 16, 2017
November 20, 2017	November 30, 2017
December 4, 2017	December 14, 2017
December 15, 2017	December 28, 2017
January 1, 2018	January 11, 2018

*Cut-off times for submission of claims via Claimstream is 11:59 p.m. on the date listed. The cut-off date applies to adjudicated claims.

**Date providers receive deposit of funds into their accounts after midnight (12 a.m.).

When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

780-498-8370 (Edmonton and area) • **403-294-4041** (Calgary and area) • **1-800-361-9632** (toll free)

FAX 780-498-8406 (Edmonton and area) • **FAX 1-877-305-9911** (toll free)

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