

# Pharmacy Benefact

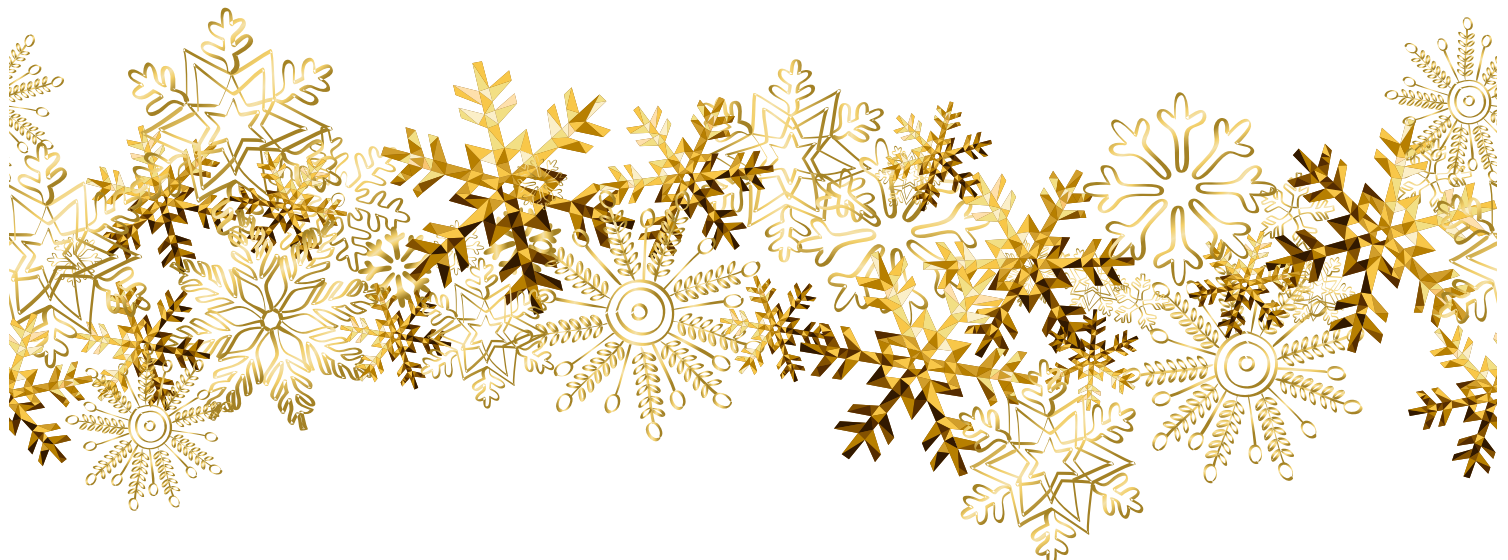
A BULLETIN FOR PHARMACY SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Number 712 • December 2017

## 2017/2018 holiday hours schedule

Alberta Blue Cross Pharmacy Services Provider Relations representatives will be available the following hours during the 2017/2018 holiday season to provide assistance with your claiming inquiries:

Date	Alberta Blue Cross hours
Sunday, December 24	9 a.m. to 3 p.m.
Monday, December 25	Closed
Tuesday, December 26	Closed
Wednesday, December 27	8 a.m. to 5 p.m.
Thursday, December 28	8 a.m. to 8 p.m. (regular hours)
Friday, December 29	8 a.m. to 8 p.m. (regular hours)
Saturday, December 30	9 a.m. to 5 p.m. (regular hours)
Sunday, December 31	9 a.m. to 3 p.m.
Monday, January 1	Closed
Tuesday, January 2	8 a.m. to 8 p.m. (regular hours)



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# 2018 payment schedule

For your reference, below is the 2018 payment schedule dates for the following programs:

<b>Alberta Blue Cross programs</b>			
• Alberta Human Services	• Government-sponsored	• Group	• Individual

Cut-off*	Electronic funds transfer provider deposit date**
January 1, 2018	January 11, 2018
January 15, 2018	January 25, 2018
January 27, 2018	February 8, 2018
February 12, 2018	February 22, 2018
February 25, 2018	March 8, 2018
March 12, 2018	March 22, 2018
March 26, 2018	April 5, 2018
April 9, 2018	April 19, 2018
April 23, 2018	May 3, 2018
May 7, 2018	May 17, 2018
May 21, 2018	May 31, 2018
June 4, 2018	June 14, 2018
June 18, 2018	June 28, 2018
July 2, 2018	July 12, 2018

Cut-off*	Electronic funds transfer provider deposit date**
July 16, 2018	July 26, 2018
July 28, 2018	August 9, 2018
August 13, 2018	August 23, 2018
August 27, 2018	September 6, 2018
September 10, 2018	September 20, 2018
September 24, 2018	October 4, 2018
October 8, 2018	October 18, 2018
October 22, 2018	November 1, 2018
November 5, 2018	November 15, 2018
November 19, 2018	November 29, 2018
December 3, 2018	December 13, 2018
December 17, 2018	December 27, 2018
December 28, 2018	January 10, 2019

\*Cut-off times for submission of claims via Claimstream is 11:59 p.m. on the date listed. The cut-off date applies to adjudicated claims.

\*\*Date providers receive deposit of funds into their accounts after midnight (12 a.m.).

## When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

780-498-8370 (Edmonton and area) • 403-294-4041 (Calgary and area) • 1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area) • FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims. Visit [www.ab.bluecross.ca/providers/pharmacy-home.php](http://www.ab.bluecross.ca/providers/pharmacy-home.php)



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