

Alberta Blue Cross administering prescription drug benefits for Engineered Air–group 80705 effective January 1, 2019

Alberta Blue Cross is excited to be administering prescription drug benefits for the employees of Engineered Air members who are living in Ontario.

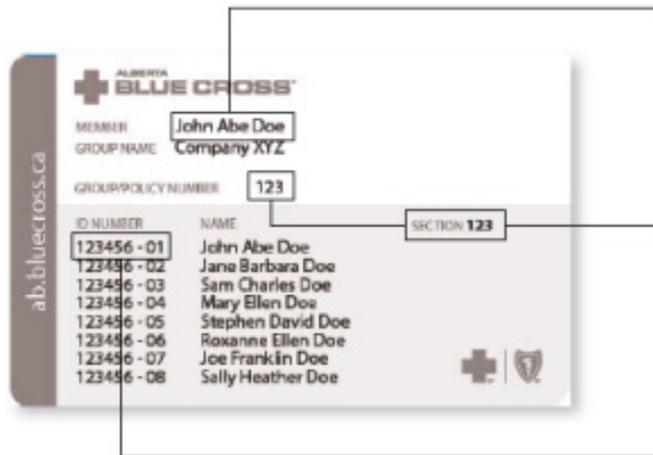
Employees have been provided with new Alberta Blue Cross identification cards bearing Engineered Air–group number 80705. Employees have direct bill coverage for their prescription drug benefits.

Submitting eligible pharmacy claims for Alberta Blue Cross plan members is quick, easy and secure—all you need is the member's Alberta Blue Cross ID card. Our real-time adjudication system will confirm the amount the benefit plan pays and any portion your customer is required to pay.

TIPS FOR ONLINE CLAIM ENTRY AND SUCCESSFUL CLAIMS ADJUDICATION

- **Carrier Code 11 (Alberta Blue Cross):** To be used when submitting claims for your customers who have Alberta Blue Cross employer-sponsored direct bill drug coverage.
- **Group number:** Enter as a seven-digit number (fill with leading zeros if necessary) followed by section (up to three characters, no zero filling). If your software does not utilize a separate field for the section, the group and section are to be entered as one string.
- **Identification number:** (example 1234567-33) "1234567" Enter as a 10-digit number (fill with leading zeros if necessary) followed by the two-digit patient code. If your software does not utilize a separate field for the patient code, the identification number should be directly followed by a / or – symbol, then the two-digit patient code.
- **Cardholder (member/subscriber) last name:** must be indicated on all claim transmissions along with the patient first and last name.

... continued from previous page



Cardholder (member/subscriber) last name
Must be indicated on all claim transmissions along with the patient first and last name

Group number
Enter as a seven-digit number (fill with leading zeros if necessary) followed by section (up to three characters, no zero filling)

Identification number
Enter as a 10-digit number (fill with leading zeros if necessary) followed by the two digit patient code

Provider lookup functionality

Our mobile app includes a pharmacy provider lookup tool that allows members to identify pharmacies that are currently connected to Alberta Blue Cross for direct billing of pharmacy claims.

Registering for direct billing is easy

If you don't currently have Alberta Blue Cross customers, by registering with us now for direct billing services, you will be in a position to provide services to plan members in your area looking to fill their prescriptions.

You can register by visiting ab.bluecross.ca, clicking on "Pharmacy providers" in the "Providers" tab and following the directions, or you can complete the enclosed forms. Our Pharmacy Agreement Management Team is available to assist you, toll-free, at 1-844-498-8292.

When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

780-498-8370 (Edmonton and area) • 403-294-4041 (Calgary and area) • 1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area) • FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefits and supplemental claiming information to assist with the submission of your direct bill drug claims. Visit ab.bluecross.ca/providers/pharmacy-home.php



**The Blue Cross symbol and name are registered marks of the Canadian Association of Blue Cross Plans, an association of independent Blue Cross plans. Licensed to ABC Benefits Corporation for use in operating the Alberta Blue Cross Plan. *† Blue Shield is a registered trade-mark of the Blue Cross Blue Shield Association. ABC 82320.777 2019/01

