

Alberta Blue Cross administering prescription drug benefits for two new groups effective January 1, 2019

Engineered Air: Group 80705

Imperial Building: Group 80777

Alberta Blue Cross is excited to be administering prescription drug benefits for the employees of Imperial Building and Engineered Air who live or work in your pharmacy's area.

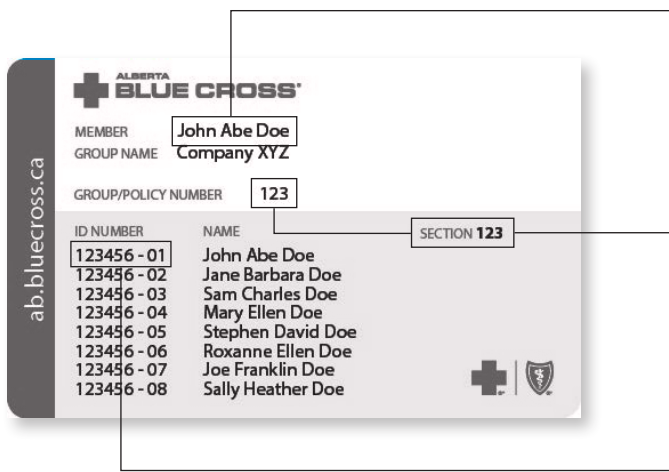
Employees have been provided with new Alberta Blue Cross identification cards bearing Imperial Building—group number 80777 OR Engineered Air—group number 80705. Employees have direct bill coverage for their prescription drug benefits.

Submitting eligible pharmacy claims for Alberta Blue Cross plan members is quick, easy and secure—all you need is the member's Alberta Blue Cross ID card. Our real-time adjudication system will confirm the amount the benefit plan pays and any portion your customer is required to pay.

TIPS FOR ONLINE CLAIM ENTRY AND SUCCESSFUL CLAIMS ADJUDICATION

- **Carrier Code 11 (Alberta Blue Cross):** To be used when submitting claims for your customers who have Alberta Blue Cross employer-sponsored direct bill drug coverage.
- **Group number:** Enter as a seven-digit number (fill with leading zeros if necessary) followed by section (up to three characters, no zero filling). If your software does not utilize a separate field for the section, the group and section are to be entered as one string.
- **Identification number:** (example 1234567-33) "1234567" Enter as a 10-digit number (fill with leading zeros if necessary) followed by the two-digit patient code. If your software does not utilize a separate field for the patient code, the identification number should be directly followed by a / or – symbol, then the two-digit patient code.
- **Cardholder (member/subscriber) last name:** must be indicated on all claim transmissions along with the patient first and last name.

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Identification number

Enter as a 10-digit number (fill with leading zeros if necessary) followed by the two digit patient code

Provider lookup functionality

Our mobile app includes a pharmacy provider lookup tool that allows members to identify pharmacies that are currently connected to Alberta Blue Cross for direct billing of pharmacy claims.

When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

780-498-8370 (Edmonton and area) • 403-294-4041 (Calgary and area) • 1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area) • FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefits and supplemental claiming information to assist with the submission of your direct bill drug claims. Visit ab.bluecross.ca/providers/pharmacy-home.php



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