

Pharmacy Benefact

A BULLETIN FOR PHARMACY SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Number 782 • January 2019

Alberta Blue Cross to administer prescription drug benefits for Western Sales – Group 11419

We are pleased to announce that effective February 1, 2019, Alberta Blue Cross will administer prescription drug benefits for the employees of Western Sales.

New identification cards

Employees have been provided with new Alberta Blue Cross identification cards bearing Western Sales – group number 11419. Employees will have direct bill coverage for their prescription drug benefits. Claims can be submitted electronically through the Alberta Blue Cross PRIDE RT claim adjudication system.

Claims for prescription drug benefits

Any claims for prescription drug benefits incurred prior to February 1, 2019, should be submitted to the patient's prior benefit carrier. Any claims for services on or after February 1, 2019, can be submitted to Alberta Blue Cross.

When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

780-498-8370 (Edmonton and area) • 403-294-4041 (Calgary and area) • 1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area) • FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims. Visit ab.bluecross.ca/providers/pharmacy-home.php



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