

## Ensuring Continuity of Care for Residents displaced by the Northwest Alberta wildfire

As per section 3(6) of the ministerial order for pharmacy services (M.O. 614-2018), a pharmacist who renews an existing prescription to dispense a Schedule 1 Drug or Blood Product to ensure continuity of care to residents displaced by the Northwest Alberta wildfire may be eligible to claim a pharmacy services fee for Assessment for Ensuring Continuity of Care in the Event of a Declaration of a State of Emergency or Declaration of a State of Local Emergency.

The following communities are under a State of Local Emergency:

- Town of High Level, declared on May 20.
- Mackenzie County, declared on May 20.
- Dene Tha' First Nation declared a Band Council Resolution for the communities of Bushe River, Meander River and Chateh on May 20.

Fees for Assessments for Ensuring Continuity of Care in the Event of a Declaration of a State of Emergency or Declaration of a State of Local Emergency are eligible effective May 20, 2019 and will remain eligible until such time as the declaration has been terminated or ceases to be in effect.

Information regarding the wildfire can be found at <https://www.alberta.ca/emergency.aspx>

### Claims processes

An assessment fee of up to \$20 for the Assessment for Ensuring Continuity of Care in the Event of a Declaration of a State of Emergency or Declaration of a State of Local Emergency may be claimed as per the Compensation Plan for Pharmacy Services.

Netcare should be accessed to validate medication history, PHNs and demographic information. The individual's personal health number (PHN) will be used to confirm eligibility. Incorrect submission of the client's eligibility will result in claim rejections with the response code of **C8 – No record of this beneficiary**.

All claims must be submitted electronically through the Alberta Blue Cross PRIDE RT claims adjudication system with the following data elements:

- Carrier code 16 (as the third-party plan)
- Group number for all transactions must be 23464, Section 000
- Pharmacy license number
- Pharmacist identification number
- Client number: client's Personal Health Number (PHN) as the client number
- Client's full name: last and first name
- Client's date of birth
- Client's gender
- Relationship code: should your software require you to enter a relationship code, zero (0) must be used as the default

*continued on next page ...*

... continued from previous page

- Prescriber reference ID number
- Service date
- PIN 00071119 where the Pharmacy Service is performed by a Clinical Pharmacist; or 00081119 where the Pharmacy Service is performed by a Clinical Pharmacist with Additional Prescribing Authorization
- Special Service Code I (SSC I)

---

### When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

**780-498-8370** (Edmonton and area) • **403-294-4041** (Calgary and area) • **1-800-361-9632** (toll free)

**FAX 780-498-8406** (Edmonton and area) • **FAX 1-877-305-9911** (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefits and supplemental claiming information to assist with the submission of your direct bill drug claims. **Visit** [ab.bluecross.ca/providers/pharmacy-home.php](http://ab.bluecross.ca/providers/pharmacy-home.php)



\*\*The Blue Cross symbol and name are registered marks of the Canadian Association of Blue Cross Plans, an association of independent Blue Cross plans. Licensed to ABC Benefits Corporation for use in operating the Alberta Blue Cross Plan. \*† Blue Shield is a registered trade-mark of the Blue Cross Blue Shield Association. ABC 82320.800 5019/03

