

# Pharmacy Benefact

A BULLETIN FOR PHARMACY SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Number 821 • November 2019

## Remember to share your feedback with our pharmacy provider survey!

**Alberta Blue Cross values the partnership we have with you and your pharmacy. We are committed to providing you the best service. In order to do that, it's important to hear directly from you.**

We are conducting a confidential survey of pharmacy service providers and we encourage everyone who interacts with us to provide their feedback. We would like you to be as candid as possible. Your responses will be kept anonymous and confidential.

We would appreciate you taking approximately five minutes to complete this survey online by **November 29, 2019**. You can access the survey through this link: [www.surveymoz.com/s3/5200418/Pharmacy-Provider-Survey-2019](http://www.surveymoz.com/s3/5200418/Pharmacy-Provider-Survey-2019)

After completing the survey, you will have an opportunity to have your name entered into a prize draw for **one of two \$250 gift cards** (including Best Buy, Home Depot, Safeway or Esso).

We appreciate your relationship with Alberta Blue Cross. We want you to help shape the experiences/service we provide to pharmacy providers. In order to address your needs, we would greatly appreciate your feedback.

If you have any questions about the survey, please contact Tricia Blackstock by phone at 780-498-5984 or by email at [tblackst@ab.bluecross.ca](mailto:tblackst@ab.bluecross.ca). We appreciate your continued support and thank you for your time.

### When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

**780-498-8370** (Edmonton and area) • **403-294-4041** (Calgary and area) • **1-800-361-9632** (toll free)

**FAX 780-498-8406** (Edmonton and area) • **FAX 1-877-305-9911** (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims. **Visit** [ab.bluecross.ca/providers/pharmacy-home.php](http://ab.bluecross.ca/providers/pharmacy-home.php)



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