

Reminder #2—Eligibility changes take effect March 1, 2020 to Alberta Health’s Coverage for Seniors Program

Please be reminded that effective March 1, 2020, Alberta Health has changed the eligibility criteria for the Coverage for Seniors program. Family members younger than 65 years of age—including spouses and dependants—will no longer be covered by Coverage for Seniors. Albertans 65 years of age and older will continue to be covered by the program.

The Government of Alberta has drug and health benefit programs available to ensure that all Albertans have access to economical health benefits. One of the government-sponsored health benefit plan options is the Non-Group Coverage program, administered by Alberta Blue Cross.

Individuals who have applied for Non-Group Coverage

For individuals who have already applied for Non-Group Coverage **prior to March 1, 2020**, their Non-Group Coverage will be effective March 1, 2020. They will be issued new ID cards to reflect this change in coverage, however please be advised that it may take up to 2 weeks to receive these cards in the mail. If you have patients who have not yet received their Non-Group Coverage card in the mail, claims may be submitted electronically through the Alberta Blue Cross PRIDE RT claims adjudication system using the following data elements:

- **Carrier Code:** 11 (Alberta Blue Cross)
- **Group number:** 1
- **Section:** 000
- **Identification number:** the patient’s personal health number (PHN).

Individuals who have not applied for Non-Group Coverage

Individuals affected by this change who would like Non-Group Coverage can still apply by submitting a completed application form.

The application form can be found at <https://www.alberta.ca/non-group-coverage.aspx>.

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If your patients have further questions, they can contact

- general inquiries to the Alberta Health Care Insurance Plan (AHCIP) Office, by phoning 780-427-1432 (toll free in Alberta by first dialing 310-0000), and
- questions regarding other coverage options to Alberta Blue Cross at 1-800-661-6995 (toll free).

Please refer to **Benefact 835** to see the letter that has been mailed to those family members that may be impacted by the change.

When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

780-498-8370 (Edmonton and area) • **403-294-4041** (Calgary and area) • **1-800-361-9632** (toll free)

FAX 780-498-8406 (Edmonton and area) • **FAX 1-877-305-9911** (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims. Visit ab.bluecross.ca/providers/pharmacy-home.php



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