

Pharmacy Benefact

A BULLETIN FOR PHARMACY SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Number 855 • April 2020

Government coverage options for those impacted by COVID-19

The Alberta government is committed to ensuring that all Albertans have access to an economical supplementary health benefits program which includes prescription drug coverage. Non-Group Coverage is available to all Albertans under 65 years of age. No medical review is required. **There is no waiting period if they apply within 30 days of losing or cancelling their other supplementary coverage.** A subsidized premium is available to eligible, lower income Albertans.

More information about Non-Group Coverage is available at <https://www.alberta.ca/non-group-coverage.aspx>.

The government also offers other drug and health benefit programs for Albertans who meet specific criteria. More information about these programs is available at www.alberta.ca/drug-coverage-health-benefits.aspx.

If your patients have further questions, they can contact

- For general inquiries: the Alberta Health Care Insurance Plan (AHCIP) Office, by phoning 780-427-1432 (toll free in Alberta by first dialing 310-0000), and
- For inquiries regarding claims, payments or bills: Alberta Blue Cross at 1-800-661-6995 (toll free).

When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

780-498-8370 (Edmonton and area) • 403-294-4041 (Calgary and area) • 1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area) • FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims. Visit ab.bluecross.ca/providers/pharmacy-home.php



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