

# Pharmacy Benefact

A BULLETIN FOR PHARMACY SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Number 855 • April 2020

## Government coverage options for those impacted by COVID-19

The Alberta government is committed to ensuring that all Albertans have access to an economical supplementary health benefits program which includes prescription drug coverage. Non-Group Coverage is available to all Albertans under 65 years of age. No medical review is required. **There is no waiting period if they apply within 30 days of losing or cancelling their other supplementary coverage.** A subsidized premium is available to eligible, lower income Albertans.

More information about Non-Group Coverage is available at <https://www.alberta.ca/non-group-coverage.aspx>.

The government also offers other drug and health benefit programs for Albertans who meet specific criteria. More information about these programs is available at [www.alberta.ca/drug-coverage-health-benefits.aspx](http://www.alberta.ca/drug-coverage-health-benefits.aspx).

If your patients have further questions, they can contact

- For general inquiries: the Alberta Health Care Insurance Plan (AHCIP) Office, by phoning 780-427-1432 (toll free in Alberta by first dialing 310-0000), and
- For inquiries regarding claims, payments or bills: Alberta Blue Cross at 1-800-661-6995 (toll free).

### When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

780-498-8370 (Edmonton and area) • 403-294-4041 (Calgary and area) • 1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area) • FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims. Visit [ab.bluecross.ca/providers/pharmacy-home.php](http://ab.bluecross.ca/providers/pharmacy-home.php)



\*\*The Blue Cross symbol and name are registered marks of the Canadian Association of Blue Cross Plans, an association of independent Blue Cross plans. Licensed to ABC Benefits Corporation for use in operating the Alberta Blue Cross Plan. \*† Blue Shield is a registered trade-mark of the Blue Cross Blue Shield Association. ABC 82320.855 2020/04

