

Group number 93868 Manitoba Hutterian Brethren colonies— direct bill drug claims to be submitted to Alberta Blue Cross effective September 1, 2020.

We are pleased to continue to provide prescription drug benefits for the Manitoba Hutterian Brethren colonies group number 93868. Effective **September 1, 2020** all direct bill drug claims are to be submitted to Alberta Blue Cross.

New Alberta Blue Cross identification cards

All members for the Hutterian Brethren Manitoba colonies group number 93868 have received new Alberta Blue Cross ID cards. Benefit coverage remains the same. Please ensure your patient records are updated to reflect the most current Alberta Blue Cross member identification card information.

Submitting eligible pharmacy claims for Alberta Blue Cross plan members is quick, easy and secure—all you need is the member's Alberta Blue Cross ID card. Our real-time adjudication system will confirm the amount the benefit plan pays and any portion your customer is required to pay

Tips for online claim entry and successful claims adjudication

- **Carrier code 11 (Alberta Blue Cross):** this code is to be used when submitting claims for your customers that have Alberta Blue Cross employer-sponsored direct bill drug coverage.
- **Group number:** enter as a seven-digit number (fill with leading zeros if necessary) followed by section (up to three characters, no zero filling). If your software does not utilize a separate field for the section, the group and section are to be entered as one string.
- **Identification number:** (example 1234567-33) "1234567" enter as a 10-digit number (fill with leading zeros if necessary) followed by the two-digit patient code. If your software does not utilize a separate field for the patient code, the identification number should be directly followed by a / or – symbol, then the two-digit patient code.
- **Cardholder (member/subscriber) last name:** the cardholder's last name must be indicated on all claim transmissions along with the patient first and last name.

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The image shows a screenshot of an Alberta Blue Cross member card. The card is white with a blue header and footer. The header contains the Alberta Blue Cross logo and the text 'ALBERTA BLUE CROSS'. Below the header, the card displays the following information:

- MEMBER: John Abe Doe
- GROUP NAME: Company XYZ
- GROUP/POLICY NUMBER: 123

Below this information is a table with two columns: 'ID NUMBER' and 'NAME'. The table lists eight members:

ID NUMBER	NAME
123456-01	John Abe Doe
123456-02	Jane Barbara Doe
123456-03	Sam Charles Doe
123456-04	Mary Ellen Doe
123456-05	Stephen David Doe
123456-06	Roxanne Ellen Doe
123456-07	Joe Franklin Doe
123456-08	Sally Heather Doe

At the bottom right of the card, there is a 'SECTION 123' label and the Alberta Blue Cross logo. The URL 'ab.bluecross.ca' is printed vertically on the left side of the card. Callout lines point from the text on the right to the corresponding fields on the card: 'Cardholder (member/subscriber) last name' points to 'John Abe Doe', 'Group number' points to '123', and 'Identification number' points to the first ID number '123456-01'.

Cardholder (member/subscriber) last name
Must be indicated on all claim transmissions along with the patient first and last name

Group number
Enter as a seven-digit number (fill with leading zeros if necessary) followed by section (up to three characters, no zero filling)

Identification number
Enter as a 10-digit number (fill with leading zeros if necessary) followed by the two digit patient code

When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

780-498-8370 (Edmonton and area) • 403-294-4041 (Calgary and area) • 1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area) • FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefits and supplemental claiming information to assist with the submission of your direct bill drug claims. Visit ab.bluecross.ca/providers/pharmacy-home.php

