



DECEMBER 2014

**Medavie Blue Cross will begin processing all claims  
for Veterans Affairs Canada, the Canadian Armed Forces and the  
Royal Canadian Mounted Police**

We are entering into a new contract with our Federal Government customers – Veterans Affairs Canada (VAC), the Canadian Armed Forces (CAF) and the Royal Canadian Mounted Police (RCMP). In the past, claims and customer inquiries were subcontracted to Pacific Blue Cross, Alberta Blue Cross, Saskatchewan Blue Cross and Manitoba Blue Cross. In preparation for the new contract, we will be consolidating the work being done by the other regional Blue Cross offices and returning it to Medavie Blue Cross.

**Effective January 19, 2015**, we will be processing all on-line and paper pharmacy/drug claims for all regions in Canada. All paper claims for payment for VAC, CAF and RCMP must be mailed to:

Medavie Blue Cross Federal Administered Programs 644 Main Street PO Box 220 Moncton NB E1C 8L3	Contact us at: Telephone: 1-888-261-4033
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In order for providers to submit their claims electronically for VAC, CAF and RCMP, pharmacy vendor software changes will be required. These electronic claims must be sent directly to Medavie Blue Cross using **BIN 610047** from all provinces/territories. Please contact a network service provider to set this up, if necessary.

Medavie Blue Cross previously sent two notices to pharmacy software vendors regarding this change.

If you have any questions concerning any changes in regards to VAC, CAF and RCMP, please contact Medavie Blue Cross at the number indicated above.

For information on Medavie Blue Cross Group customers, please continue to contact your regional Blue Cross office.