

This information sheet contains important information about your new communication device provided by Alberta Aids to Daily Living.

**Set up and Delivery**

Alberta Aids to Daily Living has authorized the purchase of a communication system for your use. The communication system will be shipped by the vendor to your local Service Centre, to the attention of your speech-language pathologist (SLP). The Service Centre will contact you to make arrangements for set up and installation of the system and discuss follow-up needs. At this meeting you will be asked to sign a receipt to confirm that you have received this equipment and that it is acceptable to you.

**Cost share**

You are required to cost share a portion of the total price of the device, up to a total of \$500.00 per family per benefit year. The vendor will contact you to arrange for payment of the cost share portion.

Vendor Contact Information	Service Centre Contact Information
Choose an item.	Choose an item.

**Warranty and Repairs**

The communication device is covered by the standard manufacturer’s warranty. AADL will pay for repairs that are the result of normal wear and tear when the warranty has expired. Refer to the AADL Repair Information Sheet for more information about repairs, if needed in the future.

Please ensure that you keep the packaging for the device so that it can be transported safely or shipped to the manufacturer should repairs be required in the future.

**Third Party Software**

Many communication devices have “open” operating systems. This means that you are able to load third party software onto the device. Some third party software may lay the operating system of the device open to vulnerabilities. It is your responsibility to ensure that any software added by you will not harm the effective operation of the communication device.

AADL will not pay for any repairs that result from issues related to third party software downloaded by you.

It is important to update software, especially anti-virus software, on a regular basis. Your Service Centre can help you with this.

**Recycle**

For your information, AADL recycles communication devices. This means that if you can no longer benefit from using this communication system in the future, please contact your Service Centre and make arrangements to return it to them for recycling.

**Insurance**

You will be held responsible for the replacement of the device if it is lost, stolen or damaged due to misuse. AADL strongly recommends that you obtain insurance to cover the cost of replacement or repairs not covered by the manufacturer's warranty.

AADL wishes you much success in the use of this communication device to meet your current and future communication goals.